

Master Prize Competition Rules (2023) - UK and Ireland

Disney Competition Rules – A Magical Disney Home Room Makeover Competition

We are excited to offer one (1) lucky winner a Room makeover, either an Adult's Bedroom or Living Room space of their choice, into a stylish Disney-inspired retreat. The prize includes a personalised one-to-one consultation with an Interior Design Specialist, and a Room styled with a specifically curated selection of Disney Home products

How to enter:	Fans will be invited to comment on a post on Disney UK's Facebook and Instagram, Oh My Disney UK's Facebook and Disney Home's Instagram social media accounts and comment which room they would add Disney magic to. Only one entry per person across all social media platforms.
Start Date:	September 26 2023, 12:30pm BST
Closing Date:	October 06 2023, 11pm BST
Entry Restrictions and requirements:	<p>You must be 18 (eighteen) years or older to enter (proof of age may be requested).</p> <p>You must be a resident of the UK including Northern Ireland, Channel Islands and Isle of Man (proof of address may be requested).</p> <p>Only one entry per person across all social media platforms. Multiple entries will be disqualified.</p> <p>If you are not the Homeowner, you must have written permission from the Homeowner to enter and to receive the Room Makeover. The Homeowner will also need to consent to the Promoter filming the Room Makeover and other parts of the property. Evidence that you are the Homeowner or that you have the Homeowner's permission to the Room Makeover and filming must be provided on request. If you are unable to provide this permission, an alternative winner will be selected.</p> <p>The Winner and the Property receiving the Room Makeover must be available w/c 20th November 2023 to participate in the Room Makeover. Additionally, the Winner must be available on select dates determined by the Promoter prior to 20th November 2023, for zoom consultation with the interior stylist and the production team executing the room makeover.</p> <p>We reserve the right to verify the eligibility of any and all entrants and we may, in our sole discretion, disqualify any entrant that fails to satisfy the entry restrictions. Entrants shall always act in good faith towards the Promoter.</p>

Notification Date:	6pm BST on 12 th October 2023. Winner will receive confirmation of their win via a comment reply from Disney UK's Instagram, Facebook, or TikTok handle on or before the Notification Date and Time mentioned above.
Response Date:	Winner must contact competitions@disney.co.uk with their contact details and other relevant information requested by the Promoter by 6pm BST on 18th October 2023 to claim their prize.
Prize Details:	<ul style="list-style-type: none"> ● One Room Makeover experience ● An Adult’s Bedroom or Living Room space, Disney-inspired makeover which shall include: <ul style="list-style-type: none"> ○ A personalised one-to-one consultation with an Interior Design Specialist for 1-hour over Zoom ○ specifically curated selection of Disney Home product for the chosen room, which shall include a selection of Disney products from a mix of physical retailer locations and online retailers (mix of Disney and generic homewares) ○ The stylist will attend the Winner's home with the makeover production team, and spend a maximum of 2-3 hours styling the room. The Promoter and the style team shall have discretion to determine which elements of the makeover are feasible taking into account the size and location of the room. By entering you acknowledge that you may not be able to select all elements of the makeover and that the Promoter shall have final discretion.
Winner Selection process	<ul style="list-style-type: none"> ● Winning entries will be randomly selected from all valid entries received by the Closing Date. ● Only one entry per person across all social media platforms. ● Winner will receive confirmation that they have won by the Notification Date and Time (set out above) via a comment reply from Disney UK Instagram, Facebook or TikTok page. ● Winner must contact competitions@disney.co.uk with their contact details and home address by the Response Date and time (set out above) in order to claim. ● The Winner must be the homeowner or, if the Winner is not the homeowner, the Winner must obtain and provide to the Promoter written permission from the homeowner before accepting the prize. . If you are unable to provide this evidence, an alternative winner will be selected.

Prize Fulfilment:

Prize Delivery/Fulfilment

- Opportunity to participate in a Disney-inspired Room Makeover, either An Adult's Bedroom or Living Room location based on winner preference.
- The makeover shall include:
 - A personalised one-to-one consultation with an Interior Design Specialist for **maximum** 1-hour over Zoom
 - Specifically curated selection of Disney Home product for the chosen room, which shall include **both** a selection of Disney products from a mix of physical retailer locations and online retailers (mix of Disney and generic homewares)
 - The stylist will attend the Winner's home with the makeover production team, and spend a maximum of 2-3 hours styling the room.
- Included in the room makeover will be products from a selection of different homeware categories including and not limited too:
 - Soft furnishings – textiles, cushions, linens,
 - Home décor
 - Artwork/Prints
 - Stand alone lighting
 - Other optional decorating categories to be discussed following consultation (provided that no physical alterations are included in as part of the prize)
- There will be no structural alterations featured as part of the Room Makeover, this includes but is not limited to; wiring and electrics, plumbing, carpentry, flooring changes, door and window amends.
- There will be no movement of furniture or large items outside of the room featured as part of the Room Makeover, unless to be disposed of at the discretion of the Winner/Homeowner. Any furniture which is not to be included as part of the room makeover but must be kept in the property will need to be removed from the room, by the Winner ahead of the prize fulfilment.
- Any and all personal belongings of high value or sentimental value to be removed by the Winner ahead of prize fulfilment.
- Any and all personal belongings that should not be featured in the content capture of the experience should be removed by the Winner ahead of prize fulfilment.
- For the purposes of the content production, any items featuring third-party (i.e. non-Disney) branding may be temporarily removed from the room, or otherwise covered.
- Date, location, Prize Elements, and timings may be subject to change at Disney's sole discretion
- If the Winner has permission from the homeowner to accept the prize, but is otherwise unable to participate in any of the stated activities due to logistics or practicalities around the location, then Disney or W

Communications will offer suitable alternatives of equal value, alternative activities will be determined by Disney in its sole discretion.

- Certain restrictions may apply.

Prize Acceptance

- Winning entry will be randomly selected from all valid entries received by the Closing Date.
- The Winner will receive confirmation that they have won by the Notification Date and Time (set out above) via a comment reply from Disney UK Instagram, Facebook or TikTok page.
- Winners must contact competitions@disney.co.uk with their contact details and home address by the Response Date and time in order to claim their prize.
- In the unfortunate event that: (i) the selected winner is not available on the selected dates for the Room Makeover (even after accepting the prize terms and conditions); (ii) the Winner does not provide their response by the Notification Date and Time; (iii) does not have permission from the Homeowner to the Room Makeover taking place; or (iv) if the Winner does not otherwise meet the eligibility requirements set out in the terms and conditions
- Disney shall have no liability in respect of the entry initially selected. Disney's decision is final and no correspondence will be entered into.
- The Winner and their property must be available w/c 20th November 2023 to participate in the Room makeover Additionally, they must be available on select dates in the run up to the 20th November 2023, for zoom consultations with interior stylist and the production team executing the room makeover.
- The room makeover experience and any products included throughout the experience may not be sold, traded, exchanged for cash, transferred, or rescheduled to dates not within the fulfilment period set forth above, or refunded.
- The Winner must be aged 18 or over.
- If the Winner is not the Homeowner they must have written permission to be involved in the makeover experience. If you are unable to provide this permission, an alternative Winner will be selected.
- Prize is non-transferable and non-refundable.
- All elements of the Prize (including the home furnishings) are subject to availability.
- All products supplied as part of the makeover must be taken at the same time.
- Once the date of the makeover is arranged, the prize cannot be altered or amended by the Winner

Filming Consent

- By accepting the prize, Winners acknowledges that they and all elements of their home may appear in publicly distributed content, including videos, photographs, and social media posts. This includes the front of the home and the surrounding area.

	<ul style="list-style-type: none"> • We will require the Recipient and the Homeowner (if different), and others present at the property to sign a release form and take part in filming during the room makeover experience. This includes zoom consultations. We may use the content created during such filming across Disney’s social media platforms including but not limited to, Disney.co.uk and The Walt Disney Company’s owned media channels; including and not limited to Disney social media platforms such as @DisneyUK and @DisneyHome pages on Facebook, Instagram, Twitter, Youtube and TikTok for organic and paid marketing content. • The signing of a release form, will grant The Walt Disney Company the permission to use their name, image, likeness, and any recorded content associated with the prize delivery, in perpetuity, for promotional and marketing purposes across various media channels, without any further compensation.
Customer Services/ Contact Details:	If you have any questions please contact Customer Services at help@disney.co.uk or write to The Walt Disney Company Limited, 3 Queen Caroline Street, London, W6 9PE quoting the name of the competition.
Promoter	<p>The Promoter is The Walt Disney Company Limited.</p> <p>Warren Johnson Limited t/a W Communications will be assisting the Promoter with prize fulfilment. Insofar as is permitted by law, W Communications will not in any circumstances be responsible or liable to compensate the Winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of W Communications. Your statutory rights are not affected.</p>

General Terms & Conditions

The Promoter is The Walt Disney Company Limited, 3 Queen Caroline Street, London W6 9PE (“Disney”). If you have any questions please contact Customer Services at competitions@disney.co.uk.

BY PARTICIPATING YOU AGREE TO THE REQUIREMENTS SET OUT IN ALL PROMOTIONAL MATERIALS AND THE FOLLOWING GENERAL TERMS AND CONDITIONS.

1. Eligibility.

- a. This promotion is open to Residents in the Age Group only. Not open to employees (or their immediate families) of Disney, its agencies or anyone else professionally associated with this competition.
- b. Maximum one entry per person unless otherwise stated. Entries via agents or third parties or use of multiple identities and email addresses are not permitted. Use of automated entries or programs is prohibited and all such entries will be disqualified.
- c. Only online entries submitted in the comments thread on the competition Instagram and Facebook post will be accepted. Entries must be completed online by the closing date. Promoter

shall not be responsible for technical problems experienced by entrants accessing the promotional page by smartphone or similar devices.

2. **Personal Information.** By entering you are providing your information to Disney or its agents and not to Meta. If your entry is successful, we will ask you to submit your name, email address and postal address via private or Facebook message. We (and/or our agents) will also collect your unique Instagram or Facebook User ID so that we can administer your entry. Your personal information will be used in accordance with Disney's current published Privacy Policy (visit <http://dis.ne/60048gIMq> to view) and may be accessed by or passed to our agents to administer the competition, send out prizes and to enable Disney to promote the competition in any media including without limitation Disney TV, online and publishing channels and on Disney Instagram and Facebook pages. Personal information will only be used for marketing purposes if you are given the choice and if have consented to receive future marketing from Disney (you may have already done this if you have registered your details with Disney previously).
3. **Winner Selection.**
 - a. For prize draws, winner(s) will be selected in a random draw to take place following Close Date & Time from all correct/valid entries received. (Where we ask you to choose a correct answer from a list of options, we treat this as a prize draw).
 - b. For competitions based on skill, winners will be selected by a judge or panel of judges based on the judging criteria set out above.
4. **Disney's Liability.**
 - a. For online entries: Disney cannot guarantee continuous, uninterrupted or secure access to Instagram and Facebook pages and is not responsible for any disruption to the competition or Instagram and Facebook due to technical problems or otherwise due to events outside of its reasonable control.
 - b. Disney has arranged this competition in good faith but, to the fullest extent allowed by law, accepts no responsibility for loss or damages as a result of anyone participating in the competition or any aspect of any prize awarded. Your legal rights as a consumer are not affected.
5. **META's Liability**
 - a. This promotion is not sponsored, endorsed, administered or associated with Meta.
 - b. Any questions, comments or complaints regarding this promotion will be directed to Disney. By entering this promotion and/or accepting any prize you may win, you agree to release, indemnify, and hold harmless Meta from any claims arising from the administration of this promotion. Any liability incurred by shall be governed by, and limited to, the applicable provisions of the Meta Terms of Service.
6. **Prize Confirmation & Acceptance.** If we require a response from any winner before awarding any prize and:
 - a. no response is received after we have made reasonable efforts to make contact within a reasonable period of time (where a Response Date and Time is indicated above then this date and time shall apply), or
 - b. a winner declines to accept the prize;Disney reserves the right to withdraw prize entitlement and award the prize to a substitute winner chosen at the same time as the first name(s) are selected or judged to be a winner. Any prize which is returned or cannot be delivered will be used for another competition or given to charity. Disney has no responsibility to anyone who has not responded.
7. **Prize Fulfilment.** No cash or other alternative prizes are available, except that in the event of circumstances outside of its control Disney reserves the right to substitute a similar prize of equal or greater value. Prizes cannot be transferred or sold by winners unless a parent/guardian or grandparent is entering the

competition on behalf of a child or family member. Unless otherwise stated in the prize description, winners are solely responsible for all additional costs and expenses associated with claiming the prize. Disney reserves the right to ask winners to sign a written release before awarding any prize. Disney reserves the right to request proof of identity or to verify eligibility conditions and to award any prize to the winner in person.

8. **Cancellation or Disqualification.**
 - a. Disney reserves the right to disqualify late, misdirected, incomplete, corrupted, lost, illegible or invalid entries.
 - b. Disney reserves the right to modify, suspend, cancel or terminate the competition or extend or resume the entry period or disqualify any participant at any time without giving advance notice and will do so if it cannot be guaranteed that the competition can be carried out fairly or correctly for technical, legal or other reasons or if Disney suspects that any person has been manipulating entries or the results, or has provided false information or has acted unethically in any other way.
9. **Email safety.** In the event that Disney wishes to contact you in connection with your entry we will do so via an email ending in 'disney.com' or by phone with a follow up e-mail. Any email which appears to come from Disney but using a different ending (e.g. hotmail.com, yahoo.com etc) should be treated with suspicion and forwarded to Customer Services. DO NOT respond or act on any e-mail if you are not sure that it comes from Disney. If you are in any doubt please contact Customer Services.
10. **Publicity.** Winners may be required to participate in reasonable related publicity without further payment or permission. You agree that Disney may publish first name, surname initial, age and/or town/city.
11. **Winners' details.** For information regarding the names of the winners (and, if applicable, their winning entries) send a stamped and addressed envelope to the Customer Services address set out above quoting "Winners List" and the name of the competition. By entering any competition you (and your parent or guardian if you are under 18 (eighteen) years old) confirm (i) that you and they are the owner of the entry submitted, (ii) the entry does not knowingly copy or infringe the rights of any other person and (iii) Disney is permitted to reproduce and use the entry submitted by you on any media (including without limitation Disney TV, online and publishing channels) anywhere in the world and without a time limit in order to carry out the competition and select winners (which may include publishing your personal information and your entry for a public vote to select finalists or the winner and any runners-up) and for any and all related promotional purposes to promote the competition and to promote Disney and (iii) I acknowledge that, in the event I am chosen as the winner, I will be required to sign an assignment of my rights in the design and that I will not be able to claim my prize if I do not sign such an assignment. I hereby agree to assign all rights, including copyright, in my design to Disney.
12. No purchase necessary.
13. Disney's decision to select any winner is final and we reserve the right not to correspond on any matter.
14. The laws of England and Wales apply and any disputes will be dealt with in the English courts only.