1. **Disney Competition Rules – 12 Days of Christmas, Day 11 YouTube Competition.**

We are offering two (2) winners the chance to win a £250 bundle of The Disney Store Prizes!

See full terms and conditions below.

***How to enter*:**	Simply comment on the competition post on the @DisneyUK YouTube Channel answering the following question: What's your favourite moment from "The Friend Like Me" series? We will select two (2) winners at random for each of the prizes from all valid entries received.
Start Date:	Monday 22nd December 2025, 5pm GMT (UK Time)
Closing Date:	Friday 30th January 2026, 9am GMT (UK Time)
Entry Restrictions:	In order to enter you must be: (i) Aged 18 or over; *and* (ii) a resident of UK including Northern Ireland, Republic of Ireland, Channel Islands or Isle of Man One entry per person and per household only.
Prize Details:	**Disney Store prize bundle** • Two (2) will each receive one bundle of Disney Store merchandise (RRP £250)
Winner selection:	• Winners will be selected at random from all valid entries received in the comments section of the @DisneyUK YouTube channel. • Winners will receive confirmation that they have won within fourteen (14) days of the closing date via reply to their YouTube comment on the Disney UK YouTube channel (@DisneyUK). This email will contain an email address for the winner to email to which they will need to respond with their contact details within the given time frame (72 hours) to claim their prize. • Winners must email Disney at the email address provided within seventy-two (72) hours of Disney UK replying to their comment in order to claim their prize. • Winners must be able to confirm that the winning comment came from a YouTube account which they own, through a screenshot displaying the winner's owner access. • If no response is received within this time frame, then the prize shall be forfeited, and Disney reserves the right to award the prize to a substitute winner. Disney shall have no liability in respect of the entry initially selected. Disney's decision is final, and no correspondence will be entered into. • In the unfortunate event that the selected winner is not available on the selected dates, even after accepting the prize terms and conditions, Disney reserves the right to select another winner at random until a winner is able to accept the prize terms and conditions within the time frame.
Prize Fulfilment:	**Prize** • You will receive your prize within 28 (twenty-eight) days of the winner notification and acceptance. • We reserve the right to extend the delivery time in case of restrictions.
Customer Services/ Contact Details:	If you have any questions, please contact Customer Services at help@disney.co.uk or write to: Disney Social Media (DisneyUK), The Walt Disney Company Limited, 3 Queen Caroline Street, London, W6 9PE quoting the name of the competition.

General Terms & Conditions

The Promoter is The Walt Disney Company Limited, 3 Queen Caroline Street, London W6 9PE ("Disney"). If you have any questions, please contact Customer Services at competitions@disney.co.uk.

BY PARTICIPATING YOU AGREE TO THE REQUIREMENTS SET OUT IN ALL PROMOTIONAL MATERIALS AND THE FOLLOWING GENERAL TERMS AND CONDITIONS.

1. **Eligibility.**
   a. This promotion is open to Residents in the Age Group only. Not open to employees (or their immediate families) of Disney, its agencies or anyone else professionally associated with this competition.
   b. Maximum one entry per person unless otherwise stated. Entries via agents or third parties or use of multiple identities and email addresses are not permitted. Use of automated entries or programs is prohibited and all such entries will be disqualified.
   c. Only online entries submitted in the comments thread on the competition Instagram and Facebook post will be accepted. Entries must be completed online by the closing date. Promoter shall not be responsible for technical problems experienced by entrants accessing the promotional page by smartphone or similar devices.
2. **Personal Information.** By entering you are providing your information to Disney or its agents and not to Meta. If your entry is successful, we will ask you to submit your name, email address and postal address via private or Facebook message. We (and/or our agents) will also collect your unique Instagram or Facebook User ID so that we can administer your entry. Your personal information will be used in accordance with Disney's current published Privacy Policy (visit http://dis.ne/60048glMq to view) and may be accessed by or passed to our agents to administer the competition, send out prizes and to enable Disney to promote the competition in any media including without limitation Disney TV, online and publishing channels and on Disney Instagram and Facebook pages. Personal information will only be used for marketing purposes if you are given the choice and if have consented to receive future marketing from Disney (you may have already done this if you have registered your details with Disney previously).
3. **Winner Selection.**
   a. For prize draws, the winners will be selected in a random draw to take place following Close Date & Time from all correct/valid entries received. (Where we ask you to choose a correct answer from a list of options, we treat this as a prize draw).
   b. For competitions based on skill, winners will be selected by a judge or panel of judges based on the judging criteria set out above.
4. **Disney's Liability.**
   a. For online entries: Disney cannot guarantee continuous, uninterrupted or secure access to its Instagram and Facebook pages and is not responsible for any disruption to the competition or Instagram and Facebook due to technical problems or otherwise due to events outside of its reasonable control.
   b. Disney has arranged this competition in good faith but, to the fullest extent allowed by law, accepts no responsibility for loss or damages as a result of anyone participating in the competition or any aspect of any prize awarded. Your legal rights as a consumer are not affected.
5. **Google/YouTube's Liability**
   a. This promotion is not sponsored, endorsed, administered or associated with Meta.
   b. Any questions, comments or complaints regarding this promotion will be directed to Disney. By entering this promotion and/or accepting any prize you may win, you agree to release, indemnify, and hold harmless Google/YouTube from any claims arising from the administration of this promotion. Any liability incurred by shall be governed by, and limited to, the applicable provisions of the Google/YouTube Terms of Service.
6. **Prize Confirmation & Acceptance.** If we require a response from any winner before awarding any prize and:
   a. no response is received after we have made reasonable efforts to make contact within a reasonable period of time (where a Response Date and Time is indicated above then this date and time shall apply), or
   b. a winner declines to accept the prize;

   Disney reserves the right to withdraw prize entitlement and award the prize to a substitute winner chosen at the same time as the first name(s) are selected or judged to be a winner. Any prize which is returned or cannot be delivered will be used for another competition or given to charity. Disney has no responsibility to anyone who has not responded.
7. **Prize Fulfilment.** No cash or other alternative prizes are available, except that in the event of circumstances outside of its control Disney reserves the right to substitute a similar prize of equal or greater value. Prizes cannot be transferred or sold by winners unless a parent/guardian or grandparent is entering the competition on behalf of a child or family member. Unless otherwise stated in the prize description, winners are solely responsible for all additional costs and expenses associated with claiming the prize. Disney reserves the right

to ask winners to sign a written release before awarding any prize. Disney reserves the right to request proof of identity or to verify eligibility conditions and to award any prize to the winner in person.

8. **Cancellation or Disqualification.**
    a. Disney reserves the right to disqualify late, misdirected, incomplete, corrupted, lost, illegible or invalid entries.
    b. Disney reserves the right to modify, suspend, cancel or terminate the competition or extend or resume the entry period or disqualify any participant at any time without giving advance notice and will do so if it cannot be guaranteed that the competition can be carried out fairly or correctly for technical, legal or other reasons or if Disney suspects that any person has been manipulating entries or the results, or has provided false information or has acted unethically in any other way.
9. **Email safety.** In the event that Disney wishes to contact you in connection with your entry we will do so via an email ending in 'disney.com' or by phone with a follow up e-mail. Any email which appears to come from Disney but using a different ending (e.g. hotmail.com, yahoo.com etc) should be treated with suspicion and forwarded to Customer Services. DO NOT respond or act on any e-mail if you are not sure that it comes from Disney. If you are in any doubt please contact Customer Services.
10. **Publicity.** Winners may be required to participate in reasonable related publicity without further payment or permission. You agree that Disney may publish first name, surname initial, age and/or town/city.
11. **Winners' details.** For information regarding the names of the winners (and, if applicable, their winning entries) send a stamped and addressed envelope to the Customer Services address set out above quoting “Winners List” and the name of the competition. By entering any competition you (and your parent or guardian if you are under 18 (eighteen) years old) confirm (i) that you and they are the owner of the entry submitted, (ii) the entry does not knowingly copy or infringe the rights of any other person and (iii) Disney is permitted to reproduce and use the entry submitted by you on any media (including without limitation Disney TV, online and publishing channels) anywhere in the world and without a time limit in order to carry out the competition and select winners (which may include publishing your personal information and your entry for a public vote to select finalists or the winner and any runners-up) and for any and all related promotional purposes to promote the competition and to promote Disney and (iii) I acknowledge that, in the event I am chosen as the winner, I will be required to sign an assignment of my rights in the design and that I will not be able to claim my prize if I do not sign such an assignment. I hereby agree to assign all rights, including copyright, in my design to Disney.
12. No purchase necessary.
13. Disney's decision to select any winner is final and we reserve the right not to correspond on any matter.
14. The laws of England and Wales apply and any disputes will be dealt with in the English courts only.

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