

Disney Competition Rules – Disney Tickets Lion King May-October 2025 Prize Draws

We are offering you the opportunity to win a drink or a goodie bag for each guest using a ticket from your booking to see Disney’s “The Lion King” musical stage show.

<p>How to enter:</p>	<p>In order to enter this prize draw, entrants will need to satisfy all of the following conditions:</p> <ul style="list-style-type: none"> • Book 1-8 tickets for a performance of Disney’s “The Lion King” musical stage show on the Disney Tickets website (<i>excluding</i> £29.50 Magical Monday tickets and any group bookings of 9+ tickets); <p><i>and</i></p> <ul style="list-style-type: none"> • Select the Spot Prize entry ‘add-on’ to your basket during the purchase flow <i>before</i> completing your booking; <p><i>and</i></p> <ul style="list-style-type: none"> • Complete this booking between 12 noon (UK time) on Tuesday 29th April and 12 noon (UK time) Monday 20th October 2025; <p><i>and</i></p> <ul style="list-style-type: none"> • Tickets in the booking <i>must</i> be for Tuesday-Sunday performances taking place between Tuesday 13th May to Sunday 26th October 2025; <p><i>and</i></p> <ul style="list-style-type: none"> • The booking must be completed before 12 noon (UK time) on the Monday at the start of the week of the qualifying booked performance. <p>For example, to enter the prize draw for any qualifying performance taking place between Tuesday 13th May to Sunday 18th May 2025, the booking must be completed before 12 noon (UK time) on Monday 12th May.</p> <p>Any booking for a qualifying performance taking place between Tuesday 13th May to Sunday 18th May completed on or after 12 noon on Monday 12th May will not be eligible.</p>
<p>Entry Start Date:</p>	<p>Bookings completed from 12 noon (UK time) on Tuesday 29th April 2025 for performances on or after Tuesday 13th May 2025.</p>
<p>Entry Closing Dates:</p>	<p>Bookings completed before 12 noon (UK time) on Monday 20th October 2025 for performances on or before Sunday 26th October 2025.</p> <p>Weekly deadline: Each booking must be completed before 12 noon (UK time) on the Monday at the start of the week of the qualifying booked performance.</p>
<p>Entry Restrictions:</p>	<p>You must:</p> <ul style="list-style-type: none"> • Be 18 or over to enter (“Age Group”). • Make a valid booking as set out in the “How to enter” section above. • Not change the performance date / time in the original booking, any changes to your performance date/time will withdraw your entry from the prize draw. <p>Multiple valid bookings and entries are permitted – however please note that prizes shall be awarded to guests using tickets allocated in the winning bookings only.</p>
<p>Prize Details:</p>	<p>Each of the winner’s guests gaining entry to the show using a ticket purchased as part of the winning booking will be entitled to select either:</p> <ul style="list-style-type: none"> • A goodie bag of merchandise items (contents at Disney’s sole discretion) <p><i>OR</i></p> <ul style="list-style-type: none"> • a drink voucher (glass house wine 175ml, beer 330ml, prosecco 125ml, soft drink 330ml) to be used at the bar at the Lyceum Theatre

Please see the Prize Fulfilment section below for details on how to claim.

N.B. The provision of any alcoholic drink will be subject to appropriate age verification and responsible drinking policies of the Lyceum Theatre. We are not responsible for any refusal by the Lyceum Theatre to provide an alcoholic drink.

Winner Selection process

From Monday 12th May 2025, every Monday one winner will be selected at random for each of the 8 performances during that upcoming week (Tuesday-Sunday) from all eligible and valid bookings. Please see the “How to Enter” and “Entry Restrictions” sections above for all information on eligible bookings.

This means there will be 24 spot prize draws, with 8 winners selected on each of the following dates:

Draw date (2025)	From all eligible bookings for the following performances in 2025
Monday 12 th May	Tuesday 13 th May – Sunday 18 th May
Monday 19 th May	Tuesday 20 th May – Sunday 25 th May
Monday 26 th May	Tuesday 27 th May – Sunday 1 st June
Monday 2 nd June	Tuesday 3 rd June – Sunday 8 th June
Monday 9 th June	Tuesday 10 th June – Sunday 15 th June
Monday 16 th June	Tuesday 17 th June – Sunday 22 nd June
Monday 23 rd June	Tuesday 24 th June – Sunday 29 th June
Monday 30 th June	Tuesday 1 st July – Sunday 6 th July
Monday 7 th July	Tuesday 8 th July – Sunday 13 th July
Monday 14 th July	Tuesday 15 th July – Sunday 20 th July
Monday 21 st July	Tuesday 22 nd July – Sunday 27 th July
Monday 28 th July	Tuesday 29 th July – Sunday 3 rd August
Monday 4 th August	Tuesday 5 th August – Sunday 10 th August
Monday 11 th August	Tuesday 12 th August – Sunday 17 th August
Monday 18 th August	Tuesday 19 th August – Sunday 24 th August
Monday 25 th August	Tuesday 26 th August – Sunday 31 st August
Monday 1 st September	Tuesday 2 nd September – Sunday 7 th September
Monday 8 th September	Tuesday 9 th September – Sunday 14 th September
Monday 15 th September	Tuesday 16 th September – Sunday 21 st September
Monday 22 nd September	Tuesday 23 rd September – Sunday 28 th September
Monday 29 th September	Tuesday 30 th September – Sunday 5 th October

	Monday 6 th October	Tuesday 7 th October – Sunday 12 th October
	Monday 13 th October	Tuesday 14 th October – Sunday 19 th October
	Monday 20 th October	Tuesday 21 st October – Sunday 26 th October
Prize Fulfilment:	<p>If you are selected as a winner, we will send you a winner confirmation email to the email address you provided to complete the winning booking. The prize may only be redeemed by each guest that has gained entry to the Lyceum Theatre using a ticket from the winning booking.</p> <p>In order to claim the prize, each guest must do so in person when attending the show at the Lyceum Theatre <u>before the end of the interval</u> as follows:</p> <ul style="list-style-type: none"> • Be in their seat(s) at least 15 minutes before the show starts for a member of staff to greet them and assist with redeeming the prize <p><i>OR</i></p> <ul style="list-style-type: none"> • Attend the main merchandise kiosk in the entrance foyer at the theatre and ask a member of staff to redeem the prize. <p>Each guest may be required to show their ticket confirming the seat number allocated as part of your successful booking to a member of staff.</p> <p>Failure to claim the prize by the end of the interval at the winning booked performance will result in any unclaimed prize being forfeited.</p> <p><i>N.B. The provision of any alcoholic drink shall be subject to appropriate age verification and responsible drinking policies of the Lyceum Theatre. We are not responsible for any refusal by the Lyceum Theatre to provide an alcoholic drink.</i></p>	
Guest Services / Contact Details:	<p>If you have any questions please contact Guest Services at help@disneytickets.co.uk or write to The Walt Disney Company Limited, 3 Queen Caroline Street, London, W6 9PE quoting the name of the competition.</p>	

General Terms & Conditions

The promoter of this competition is The Walt Disney Company Limited (company number 530051) registered in England and Wales with registered offices at 3 Queen Caroline Street, London W6 9PE (“Disney”). If you have any questions please contact Guest Services at help@disneytickets.co.uk.

BY PARTICIPATING YOU AND (WHERE APPLICABLE) YOUR PARENT OR GUARDIAN AGREE TO THE REQUIREMENTS SET OUT IN THE COMPETITION RULES, ALL PROMOTIONAL MATERIALS, DISNEY’S [TERMS OF USE](#) AND THE FOLLOWING GENERAL TERMS AND CONDITIONS.

1. Eligibility.

- a. This promotion is open to entrants in the Age Group only. Unless the Competition Rules state otherwise this competition is not open to employees of Disney (or their immediate families), its agencies or any person directly associated with this competition. Any entries submitted by such persons will be invalid.
- b. Entries via agents or third parties or use of multiple identities and email addresses are not permitted. Use of automated entries or programs or any other mechanical or electronic means that enables the making of multiple entries is prohibited and all such entries will be disqualified.
- c. Entries must be completed by the Entry Closing Date. Entries received after this time will not be valid. Disney is not responsible for any technical, communication or other issues that may prevent the receipt of your entry.
- d. Disney reserves the right at any time to request proof of identity, to verify eligibility conditions, or to award any prize to the winner in person or a substitute.

2. Personal Information.

- a. Your personal information will only be processed in accordance with Disney's current published Privacy Policy and UK & EU Privacy Rights notice (click [here](#) to view) and may be passed to our agents to administer the competition or send out prizes.
- b. Personal information will only be used for marketing purposes if you have consented to receive future marketing communications from Disney (you may have already done this if you have registered your personal information with Disney previously).
- c. By entering this competition, entrants agree that their information may be used by Disney to administer and fulfil the competition and winners consent to the use of their name and county for the winners' list and to enable Disney to comply with any regulatory or legal obligations including notifications to the ASA.

3. Winner Selection.

- a. Winner(s) will be selected in a random draw performed using computer software from all correct/valid entries received.
- b. Disney reserves the right to ask winners (or their parent or guardian) to sign a written release, request proof of identity and verify the entry before awarding any prize.
- c. Disney's decision to select any winner or runner-up is final and we reserve the right not to correspond on any matter.

4. Prize Confirmation & Acceptance.

- a. If at any time we require a response from any winner before awarding any prize and:
 - (i) no response is received within 28 days of us having attempted to make contact or such shorter time as set out in the Competition Rules; or
 - (ii) a winner (or their parent or guardian) declines to accept the prize, or
 - (iii) Disney is unable to contact the winner's parent or guardian; or
 - (iv) the requested documentation stated in the Competition Rules is not received by Disney in time; or
 - (v) the winner becomes unavailable;

Disney reserves the right to withdraw prize entitlement and award the prize to a substitute winner chosen at the same time as the first name(s) are selected or judged to be a winner.

- b. Any prize which is returned or cannot be delivered will be used for another competition or given to charity. Disney has no responsibility to anyone who has not responded.

5. Prize Fulfilment.

- a. No cash or other alternative prizes are available, except that in the event of circumstances outside of its control Disney reserves the right to substitute a similar prize of equal or greater value. Prizes cannot be transferred or sold by winners other than as made available by the winner to guests gaining entry to the Lyceum Theatre using tickets allocated as part of the winning booking.
- b. Unless otherwise stated in the prize description, winners are solely responsible for all additional costs and expenses associated with claiming the prize.
- c. Disney reserves the right to ask winners to sign a written release before awarding any prize.

6. Cancellation or Disqualification.

- a. Disney reserves the right to disqualify:
 - (i) late, misdirected, incomplete, corrupted, lost, illegible or invalid entries;
 - (ii) entries where appropriate parental authorisation or a requested release form is or was not provided; or
 - (iii) entrants whose conduct may bring Disney into disrepute (as Disney may determine in its

discretion)

- b. Disney reserves the right to modify, amend, suspend, cancel or terminate the competition or extend or resume the entry period or disqualify any participant at any time without giving advance notice and will do so if it cannot be guaranteed that the competition can be carried out fairly or correctly for technical, legal or other reasons or if Disney suspects that any person has been manipulating entries or the results, or has provided false information or has acted unethically in any other way.

7. Disney's Liability.

Disney has arranged this competition in good faith but, to the fullest extent allowed by law, accepts no responsibility for loss or damages which results from participation in the competition or any aspect of any prize awarded except for any liability which cannot be excluded by law. Your rights as a consumer are not affected.

8. Email safety.

In the event that Disney wishes to contact you (or your parent or guardian) in connection with your entry we will do so via an email ending in 'disney.com' or 'disneytickets.com' or by phone with a follow up e-mail. Any email which appears to come from Disney but using a different ending (e.g. hotmail.com, yahoo.com etc) should be treated with suspicion and forwarded to Customer Services. DO NOT respond or act on any e-mail if you are not sure that it comes from Disney. If you are in any doubt please contact Customer Services.

9. Publicity.

- a. Winners may be required to participate in reasonable publicity related to the competition without payment or further permission being sought by Disney. You agree that Disney may publish first name, surname initial, age and/or town/city/county.
- b. If filming is required the winners, their booking guests and/or their parent or guardian may be asked to consent to being filmed (the "*Contribution*"). If consent is given the winner, their booking guest and/or their parent/guardian acting on behalf of the winner who is a child shall assign to Disney all rights of whatsoever nature, including all copyright in respect of the Contribution and grant all further consents or licences necessary to enable the fullest use of the Contribution throughout the universe and without any time limit by any and all means in any and all media, whether now known or hereafter developed, without liability or acknowledgment.

10. Winners' details.

- a. To receive information regarding the winners (and, if applicable, their winning booking) send a stamped and addressed envelope to the Customer Services address set out above quoting "Winners List" and the name of the competition.

11. Disney's decision to select any winner is final and we reserve the right not to correspond on any matter.

12. The laws of England and Wales apply and any disputes will be dealt with in the English courts only.