

Frequently Asked Questions:

Q1: When does *Star Wars: The Rise of Skywalker* open in cinemas?

A1: *Star Wars: The Rise of Skywalker* is in cinemas on December 19th.

Q2: When can I buy tickets to *Star Wars: The Rise of Skywalker*?

A2: You may purchase *Star Wars: The Rise of Skywalker* tickets online and at all major cinemas starting December 6th, 7pm.

Q3: How and where do I purchase the Medal of Bravery?

A3: The exclusive *Star Wars: The Rise of Skywalker* IMAX® Advance Ticket Sales Bundle (with the Medal of Bravery) will only be available for purchase on December 5th, 7pm to 12 midnight, at Shaw Theatres Lido, Level 5. The bundle includes two (2) IMAX® 3D tickets and one (1) Medal of Bravery and is priced at S\$55 per bundle. The Medal of Bravery is not sold separately.

Q4: How do I check the availability for the exclusive *Star Wars: The Rise of Skywalker* IMAX® Advance Ticket Sales Bundle (with the Medal of Bravery)?

A4: The bundle will be sold at Shaw Theatres Lido, Level 5 on December 5th, from 7pm to 12 midnight. Each fan may purchase up to a maximum of 5 bundles in a single transaction, on a first-come-first-served, while stocks last basis. Availability for the bundle can only be determined onsite.

Q5: How and where do I purchase the limited edition *Star Wars* Commemorative Coin Set Bundle?

A5: The bundle will be sold at participating cinemas starting from December 6th, 7pm, for walk-in customers only. Each bundle includes one (1) limited coin set and two (2) regular 2D tickets at S\$59. Each fan may purchase up to a maximum of 2 bundles in a single transaction, on a first-come-first-served, while stocks last basis. Below is the list of cinema locations:

- Cathay Cineplexes – The Cathay
- Eagle Wings Cinematics – King Albert Park
- Filmgarde Cineplexes – Bugis+
- Golden Village – Great World City, I12 Katong, Plaza Singapura, Suntec City
- Shaw Theatres – Paya Lebar Quarter, Jewel
- WE Cinemas – 321 Clementi

Q6: How do I check the availability for the *Star Wars* Commemorative Coin Set Bundle?

A6: You may contact the cinema locations in A5, to find out about the availability.

Q7: Is the *Star Wars* Commemorative Coin blind bag available at all cinemas?

A7: It is available at the following locations:

- All Cathay Cineplexes
- All Shaw Theatres
- Eagle Wings Cinematics – King Albert Park
- Filmgarde Cineplexes – Bugis+, Century Square
- Golden Village – Great World City, I12 Katong, Plaza Singapura, Suntec City
- WE Cinemas – 321 Clementi

Q8: How many *Star Wars* Commemorative Coin blind bag can I receive within a single transaction?

A8: One (1) *Star Wars* Commemorative Coin blind bag will be given with purchase of one (1) *Star Wars: The Rise of Skywalker* ticket, capped at a maximum of six (6) blind bags issuance per transaction. Promotion is only valid for walk-in customers.

Q9: Can I swap my *Star Wars* Commemorative Coin blind bag for another blind bag after opening it?

A9: Blind bags are not exchangeable or refundable after they have been opened.

Q10: Are there *Star Wars* costumed fans appearance at the Advance Ticket Sale event on December 5th?

A10: Fans are invited to join us at *Star Wars: The Rise of Skywalker* Advance Ticket Sale at Shaw Theatres Lido Level 5, from 7pm to 12 midnight. Fans are encouraged to dress up in their *Star Wars* costumes at the event.

Q11: Why are the promotions only available at selected cinemas?

A11: The exclusive Medal of Bravery and limited edition *Star Wars* Commemorative Coin Set are limited in quantity. Thus, they are only made available at participating cinema outlets.

Q12: Why are the promotions only available for over-the-counter purchases and not for online purchases?

A12: The promotional bundles are only available in limited quantity. We are limiting the sale at selected cinema locations to ensure equal opportunities for fans to purchase these bundles at their nearest cinemas.

Q13: If I purchase the *Star Wars* Commemorative Coin Set bundle, do I still receive the Commemorative Coin blind bag?

A13: The bundle promotion is not valid with any other discounts and promotions. Fans who purchase the coin set bundle will not receive an additional blind bag.

Q14: Why is there only one price point for the exclusive *Star Wars: The Rise of Skywalker* IMAX® Advance Ticket Sales Bundle?

A14: The bundle is valid for opening weekend, 19 to 22 December sessions and ticket pricing for these sessions are the same.

Q15: Why is the price for the limited edition *Star Wars* Commemorative Coin Set the same for weekday and weekend tickets?

A15: The bundle price is fixed at a single price point and fans are encouraged to opt for the weekend tickets if they so prefer.

Q16: Can I purchase the *Star Wars* Commemorative Coin Set, *Star Wars* Commemorative Coin or Medal of Bravery separately?

A16: The items are bundled with *Star Wars: The Rise of Skywalker* tickets and are not sold separately.

Q17: What is the maximum number of *Star Wars* Commemorative Coin Set Bundle and *Star Wars: The Rise of Skywalker* IMAX® Advance Ticket Sales Bundle (with Medal of Bravery) that I can purchase?

A17: You may purchase up to the stipulated maximum number of bundles per transaction:

- *Star Wars* Commemorative Coin Set Bundle – max. 2 sets.
- *Star Wars: The Rise of Skywalker* IMAX® Advance Ticket Sales Bundle (with Medal of Bravery) - max. 5 sets.

Q18: My *Star Wars* Commemorative Coin/*Star Wars* Commemorative Coin Set/Medal of Bravery is damaged. Can I exchange it for a new piece/set?

A18: Fans are encouraged to check the condition of item(s) at the point of purchase. All items sold are non-exchangeable or refundable for cash and/or any other items.

Q19: Since the pricing is the same for weekday and weekend tickets for the bundles, can I change my mind and exchange my weekday tickets for weekend and vice-versa?

A19: Please refer to sales policy of the cinema that you have purchased your tickets from. You may contact the cinemas for enquiries on exchange of ticket dates, subject to availability and respective cinemas' terms and conditions.

Q20: Can I still purchase the exclusive *Star Wars: The Rise of Skywalker* IMAX® Advance Ticket Sales Bundle (with Medal of Bravery) after December 5th and *Star Wars* Commemorative Coin Set after December 6th?

A20: Both bundles are available in limited quantity and sold on a first-come-first-served basis, while stocks last. The IMAX® Advance Ticket Sales Bundle (with Medal of Bravery) is only available on December 5th, at Shaw Theatres Lido Level 5, from 7pm to 12 midnight. *Star Wars* Commemorative Coin Set will be sold from December 6th, after 7pm until it is fully sold out.