Prize Competition Rules (2024) - UK

Disney Competition Rules – Disney Destinations International, a division of The Walt Disney Company Limited – 'Go To Guides' Competition

We are creating the ultimate Disney holiday planning series (the "Go To Planning Series") and are offering three (3) people the chance to win one of three (3) holidays to be taken on specified dates to either: Disneyland Paris, Walt Disney World® Resort in Florida or onboard Disney Cruise Line (each a "Holiday" or the "Prize") and while on this guided trip partake in filming of their specific experiences to be featured in our Go To Planning Series.

How to enter: You, the participant ("Participant") require an active Public TikTok account to enter and must be 18 years old or over and meet the Entry Restrictions and Eligibility Requirements 2. Stitch the announcement Video ("Announcement Video") by recording a video of up to sixty (60) seconds on TikTok of yourself answering the question without using any music: Stitch this video and share your Go To Tip for either Walt Disney World Resort, Disney Cruise Line or Disneyland Paris ("the Entry Video"). 3. Upload entry: a. Access TikTok and go to the specific announcement Video at https://www.tiktok.com/@disneyuk b. Use the Stitch feature on this specific Announcement Video to share your entry publicly on your account on or after the Start Date and before the End Date (see dates below), tag the @disneyuk TikTok page in the post and include the hashtag #GoToDisneyParksUK to have a valid entry. The Entry Video will serve as your competition entry. For any submissions of the videos exceeding sixty (60) seconds, only the first 60 seconds will be reviewed and judged in accordance with the Entry Restrictions and Winner Selection Process. Winners of the Go To Competition (the "Winner(s)") will be selected and allocated by Disney in Disney's sole discretion one of three Holidays to Walt Disney World Resort, onboard Disney Cruise Line or to Disneyland Paris. Start Date: Thursday, January 16th 2024 - 9:00am Greenwich Mean Time Closing Date: Thursday, January 30th 2024 - 11:59pm Greenwich Mean Time **Entry Restrictions:** 1. **Age.** You must be 18 or over to enter. 2. **Territory.** You must be a resident of United Kingdom. 3. **Entry.** Only one entry per person across all social media platforms. 4. Travel. Recipients must be able to travel on designated travel dates; Disney Cruise Line -23rd February 2024 to 2nd March 2024; Walt Disney World – 2nd March 2024 to 9th March 2024; Disneyland Paris 14th March 2024 to 18th March 2024(including meeting any applicable visa requirements as per these Rules). 5. **No Music.** Entries cannot use music. 6. No Offensive Content as define in section 3(b) (ii) (dd).

By Participating in the Competition, you acknowledge that your content and account name may be used by the Promoter and its affiliates in all media including TikTok, Facebook, Instagram, and YouTube throughout the world in perpetuity. If your entry is selected in accordance with the Winner Selection Process set out in these Prize Competition Rules (the "Winner Selection Process") as one of 3 winning videos then you will travel to either Disneyland Paris, Walt Disney World Resort or onboard Disney Cruise Line (as allocated by Disney in its sole discretion) to feature in the Go To Planning Series in accordance with the Prize Conditions. We reserve the right to not feature the Winners in the Go To Planning Series or to not broadcast or otherwise publish the Go To Planning Series or any other related content.

7. **No in-app filters.** Entries cannot use in-app filters or effects.

Prize Details:

One of three (3) Holidays either to Disneyland Paris, Walt Disney World® Resort in Florida or onboard Disney Cruise Line, for three (3) Winners of the competition and up to three (3) accompanying guests each, in total four (4) persons per Holiday ("the Prize"). Disney recognises that fans with disabilities may have specific needs or adjustments to be able to participate. Please see "Accessibility" within our General Terms & Conditions for Prize Draws and Competitions below for more details on our approach to ensuring our Go To Guide Competition entry and the Prize is accessible to as many participants as possible.

Disney Cruise Line Holiday includes:

- Departing on 23rd February 2024 and returning 2nd March 2024.
- Up to four (4) return economy class airfares between a major international airport closest to the Winner's residence in the UK as determined in our reasonable discretion and Orlando International Airport in Orlando, Florida, USA.
- Room accommodation consisting of one (1) standard room (with a maximum of four (4) persons per room) for one (1) night at a Disney Resort Hotel at Walt Disney World Resort selected by us in our sole discretion, based on availability.
- Up to four (4) round trip ground transfers between Walt Disney World Resort, Florida, USA and the Port Canaveral cruise terminal.
- Room accommodation consisting of one (1) standard room (with a maximum of four (4) persons per room) for one (1) standard stateroom (with a maximum of four (4) persons per room) for seven (7) nights onboard Disney Cruise Line.

Walt Disney World Holiday includes:

- Departing on 2nd March 2024 and returning 9th March 2024.
- Up to four (4) return economy class airfares between a major international airport closest to the Winner's residence in the UK as determined in our reasonable discretion and Orlando International Airport in Orlando, Florida, USA.
- Up to four (4) round trip ground transfers between the Orlando International Airport and the Walt Disney World® Resort in Florida.
- Room accommodation consisting of one (1) standard room (with a maximum of four (4) persons per room) for seven (7) nights at a Disney Resort Hotel at Walt Disney World Resort selected by us in our sole discretion, based including on availability.
- Up to four (4), 8-day park tickets with Park Hopper Plus Option for Walt Disney World® Resort in Florida.
- One (1) Disney Gift Card with a value of two thousand five hundred US dollars (\$2500) to be used for meals at Walt Disney World Resort. Subject to restrictions. https://www.disneygiftcard.com/terms/us.

Disneyland Paris Holiday includes:

- Departing on 14th March 2024 and returning on 18th March 2024.
- Up to four (4) return economy class airfares between a major international airport closest to the Winner's residence in the UK as determined in our reasonable discretion and Charles De Gaulle International Airport in Paris.
- Up to four (4) round trip ground transfers between Charles De Gaulle International Airport in Paris, France and Disneyland Paris Resort.
- Room accommodation consisting of one (1) standard room (with a maximum of four (4) persons per room) for four (4) nights at a Disney Resort Hotel at Disneyland Paris selected by us in our sole discretion, based including on availability.
- Up to four (4), 4-day, 2-Park tickets for Disneyland Paris.
- Full Board Meal Vouchers for Four (4) Days and Four (4) Nights at Disneyland Paris for up to 4 people.

Any costs incurred in addition to the Prize elements listed above shall be incurred at the Recipients' expense, including but not limited to, UK transfers, meals, hotel room service, laundry service, alcoholic beverages, merchandise, souvenirs, local and long-distance telephone calls, tips, gratuities, service charges or taxes and all other charges and items not otherwise described in the above.

Conditions of Prize:

- 1. Date, location and prize elements, such as Disney hotel and timings may be subject to change at Disney's sole discretion.
- 2. Prize must be taken on travel dates included in the Entry Restrictions and Prize Details.
- 3. Departure date and accommodations are subject to change.
- 4. We will ask the Winners and all of their guest(s) ("Recipients") to take part in filming throughout Walt Disney Word in Florida, Disneyland Paris or onboard Disney Cruise Line, as applicable, throughout the Holiday. We will use the content created during such filming including the Go To Planning Video (the "Content") across Promoter platforms and third party platforms including but not limited to, Disney.co.uk and disneyholidays.co.uk web platforms as well as The Walt Disney Company's owned media channels; for example Disney social media platforms including but not limited to @DisneyUK YouTube, @DisneyUK TikTok, @DisneyParksUK Instagram page, @WaltDisneyWorldUK @DisneylandParisUK @DisneyCruiseLineUK Facebook pages for organic and paid marketing content. The Recipients will sign all necessary instruments, releases, and assignments in intellectual property rights in the Content and TWDC shall be the sole owner of all rights in the Content.
- 5. Disney will send a booking form to the Winner. The Winner must return a correctly completed booking form to Disney to be received more than twenty-one (21) days before the specified travel dates.
- 6. Minors under the age of 18 must be accompanied by their parent or legal guardian in the same accommodation who (if not the Winner) will count as one (1) of the Winner's guests. It is the Recipient's responsibility to comply with any legal permits that may be required for the Minors to travel abroad.
- 7. Subject to paragraph 8 above, you may choose up to three (3) guests to use the Holiday. Where relevant, if you elect to partake in any or all portions of your Prize with fewer than three (3) guests, the prize will be awarded to you and any participating guest, and any remainder of the prize will be forfeited and shall not be subject to further or alternative compensation.
- 8. Travel insurance is not included. It is your, and your guest(s)' responsibility to arrange adequate travel insurance before travelling, suitable for you and your guest(s) needs, for the entire duration of the prize. Disney shall not be liable for any costs or losses through you and/or your guest(s) failure to take out adequate insurance cover.
- 9. You and your guest(s) are responsible for your own passport, visa requirements, and any other documentation and/or requirements, including but not limited to requirements set out in paragraph 7 above and/or Covid-19 or any other illnesses testing or vaccination requirements that may be imposed by the authorities or transport providers from time to time.
- 10. You and your guest(s) must travel at the same time on the same routing.
- 11. It is you and your guest(s)' responsibility to comply with the applicable laws and follow the government's travel advice, including but not limited to the Foreign Commonwealth and Development Office's travel advice including in respect of Covid-19 which can be found at https://www.gov.uk/guidance/travel-advice-novel-coronavirus.
- 12. Age and height restrictions may apply to some attractions.
- 13. Parks, attractions and/or entertainment may change operating hours, or be closed due to refurbishing, capacity, weather or special events and may otherwise change or be discontinued without any notice and without liability to Disney.
- 14. The prize and all elements within may not be sold, traded, transferred, or rescheduled to dates not within the fulfilment period set forth above, or refunded.
- 15. Disney reserves the right to substitute elements of the prize at any time or postpone the trip, including but not limited to the closure of Disneyland Paris, Walt Disney World® Resort or any unavoidable and extraordinary circumstances.
- 16. The prize cannot be exchanged for cash or an alternative prize.
- 17. Once the Holiday booking is confirmed, you and your guest(s), if any, are subject to the travel conditions of the airline and any other transport carrier, and the Booking Terms and Conditions of Walt Disney World® Resort, Disneyland Paris & Disney Cruise Line, excluding payment, cancellation and modification provisions https://www.disneyholidays.co.uk/walt-disney-world/help/terms-conditions/, https://disneycruise.disney.go.com/contracts-terms-safety/terms-conditions/uk/

- 18. To gain entry into Walt Disney World® Resort Theme Parks, advance registration may be required. It is you and your guest(s)' responsibility to make reservations using the www.disneyworld.com/ website. You must make a separate reservation for each date that you and your guest(s) plan to visit. Disney cannot be held responsible for your failure to make reservations, and will not be able to change travel dates once travel costs have been incurred.
- 19. Some experiences, shows or events may not be available or may be modified depending on the evolution of the safety and sanitary measures and recommendations from public authorities or other reasons, including but not limited to adverse weather conditions, refurbishment or maintenance. Some hotels or restaurants may be closed during some or all arrival period.
- 20. By participating in the Competition, Participants and their guests agree that, if they win the Holiday, they will be subject to Walt Disney World® Resort <u>Booking Terms and Conditions</u>, Disneyland Paris <u>Booking Terms and Conditions</u> and Disney Cruise Line <u>Booking Terms and Conditions</u>, save for the sections relating to the fees of booking.

Winner Selection Process

The Entry Video will be judged from all correct and eligible entries as follows:

Three (3) Winners of the Prize will be selected after the Closing Date.

The judging panel will select the Winners in accordance with these Competition Rules and General Terms & Conditions for Prize Draws and Competitions

The judging panel's decision as to the Winner is final and no correspondence relating to the Competition will be entered into.

The Participants will be judged by a judging panel including at least one independent judge based on the following judging criteria: Enthusiasm of video, Originality of video, Content Value of video. Each criterion will be marked out of 5, with each entry being able to receive up to 15 points. The three highest scoring videos will win the Prize. In the result of a tie, the most enthusiastic entry will be chosen.

Winners will be selected and allocated by Disney in Disney's sole discretion one of three Holidays to Walt Disney World Resort, onboard Disney Cruise Line or to Disneyland Paris.

Prize Fulfilment:

- Disney will contact the Winners via TikTok Direct Message within fourteen (14) days of the Closing Date with a Disney email address to provide their details to fulfil the prize. The message will come from the @DisneyUK TikTok account. Please do not provide your details to any email account other than one ending in @disney.com. Disney cannot be held responsible for any consequences if you provide your details to other persons attempting to impersonate Disney.
- 2. Failure to respond within Five (5) Days will result in the Winner forfeiting the Prize, and an alternative Winner will be drawn.
- 3. Participants must check their personal messages on TikTok (including junk section) to avoid missing a notification message. In the unfortunate event that the selected Winner is not available on the selected dates of the Holiday, even after accepting the Prize conditions set out herein, Disney reserves the right to select another Winner using the criteria outlined in the Winner Selection Process until a selected is able to accept the Prize conditions, including the dates of the Holiday set out herein. In this case, because it is a chartered group Holiday, there will not be an alternative Prize, or an option to amend the date.
- 4. Winners must accept and sign release forms in order to accept the Prize.

Customer Services/ Contact Details:

If you have any questions please contact dpep.disneyparkscompetitions@disney.com or write to Disney Destinations International, 3 Queen Caroline Street, London, W6 9PE quoting Disney Destinations International – Go To Guides Competition.

General Terms & Conditions for Prize Draws and Competitions

The Promoter is The Walt Disney Company Limited, 3 Queen Caroline Street, London W6 9PE ("Disney").

BY PARTICIPATING YOU AGREE TO THE REQUIREMENTS SET OUT IN THE COMPETITION RULES, THE FOLLOWING GENERAL TERMS AND CONDITIONS AND ALL PROMOTIONAL MATERIALS.

1. Eligibility.

- (a) Not open to employees (or their immediate families) of Disney, its agencies or anyone else professionally associated with this Competition.
- (b) Maximum one entry per person unless otherwise stated. Entries via agents or third parties or use of multiple identities and social media accounts/platforms are not permitted. Use of automated entries, votes or other programs is prohibited and all such entries (or votes) will be disqualified.
- (c) Entries must be completed by the Closing Date.
- (d) Disney reserves the right at any time to request proof of identity, to verify eligibility conditions, or to award any prize to the Winner in person or a substitute.
- (e) The Winners must comply with and consent to background checks Disney may run in its sole discretion.
- (f) For accessibility needs please see clause 10 below.

2. Personal Information.

- (a) Your personal information will be used in accordance with Disney's current published Privacy Policy (click here to view). For the purpose of this competition, we will process the following personal information: information necessary to enter into the competition (in particular, your social media account details), personal data contained in the Video (i.e. images and likeness of yourself and/or the other persons featured in the Video); winners' contact details and other information necessary to verify Winners' identity. These personal data will be used for the purposes of this competition and may be passed to our agents to administer the competition or send out prizes. We will also use Winners' name and county to publish the Winners' list. Finally, in order to promote the competition and Disney products and services (including the products and services of any partner sponsoring or otherwise participating in the competition) we may publish your name and other personal data information contained in the Video in any media including, without limitation, TV, online and publishing channels and social media platforms.
- (b) For more information on how we process your personal information, please visit our UK and EU Privacy Rights available here and Privacy Policy available here.

3. Winner Selection.

- (a) For prize competitions based on skill, Winners will be selected by an independent judge or panel of judges including at least one independent judge based on the judging criteria set out in the Competition Rules or the competition only pages.
- (b) For this prize competition which asks you to submit, upload or otherwise make available original content to be judged:
 - (i) Disney has the right but not the obligation to moderate all entries and reserves the right not to accept entries which are technically unacceptable, contain inappropriate material (i.e. material which is defamatory, obscene or otherwise offensive) or which breach any of these Competition Rules or General Terms and Conditions.
 - (ii) By entering any competition you confirm and agree (aa) that you are the owner of the content submitted or have the necessary rights and permissions without the need for payment to any other person or entity, (bb) the content does not knowingly copy or infringe the rights of any other person (cc) that you have the permission of all individuals featured in the content (and that you are the parent or guardian of any persons under 18 featured in the content), (dd) that the content submitted by you will not be defamatory, harassing, threatening, bigoted, hateful, violent, vulgar, obscene, pornographic, or otherwise offensive or that harms or can reasonably be expected to harm any person or entity, whether or not such material is protected by law ("Offensive Content") and (ee) Disney is permitted to reproduce and use the entry submitted by you on any media (including without limitation, TV, online and publishing channels and social media platforms) anywhere in the world and without a time limit in order to carry out the competition and select Winners (which may include publishing your personal information and your content for a public vote to select finalists or the Winner and any runners-up) and for any and all related promotional purposes to promote the competition and to promote Disney in general without further notice to you, with or without attribution, and without the requirement of permission from or payment to you or any other person or entity.
 - c) Disney reserves the right to choose a short-list of entries and publish these finalists on TikTok. Publication of any entry does not mean that you have won.
 - d) Competition entries and/or shortlisted entries will be reviewed by a panel of judges and a Winner (and runners-up) for each available prize will be selected according to the judging criteria set out in the Competition Rules. The judges shall have the sole and absolute discretion to decide on the award of each prize.

- e) Disney reserves the right to ask Winners to sign a written release, request proof of identity and verify the entry before awarding any prize.
- f) Disney's decision to select any Winner or runner-up is final and we reserve the right not to correspond on any matter.

4. Prize Confirmation & Acceptance.

- (a) If at any time (i) we require a response from any Winner before awarding any prize and no response is received after we have made reasonable efforts to make contact and within a reasonable period of time (or by the dates set out in the Competition Rules), or (ii) a Winner declines to accept the prize; or (iii) Disney is unable to contact the Winner; or (iv) the requested documentation stated in the Competition Rules is not received Disney in time; or (v) the Winner becomes unavailable; Disney reserves the right to withdraw the prize entitlement and award the prize to a substitute Winner chosen at the same time as the first name(s) were selected or judged to be a Winner.
- (b) Any prize which is returned or cannot be delivered will be awarded to an alternative Winner selected by Disney based on criteria set out in these Competition Rules. Disney has no responsibility to anyone who has not responded.

5. Prize Fulfilment.

- (a) No cash or other alternative prizes are available, except that in the event of circumstances outside of its control Disney (and/or any sponsor partner providing any prize) reserves the right to substitute a similar prize of equal or greater value. Prizes cannot be transferred or sold, under any circumstance but can be transferred if a family member is entering on behalf of a child.
- (b) Unless otherwise stated in the prize description, Winners are solely responsible for all personal additional costs and expenses associated with claiming the prize.

6. Cancellation or Disqualification.

- (a) Disney reserves the right to disqualify:
 - (i) late, misdirected, incomplete, corrupted, lost, illegible or invalid entries;
 - (ii) entries where appropriate parental authorisation or a requested release form is or was not provided; or
 - (iii) participants whose conduct may bring Disney into disrepute (as Disney may decide in its discretion).
- (b) Disney reserves the right to modify, suspend, cancel or terminate the competition or extend or resume the entry period or disqualify any participant at any time without giving advance notice and will do so if it cannot be guaranteed that the competition can be carried out fairly or correctly for technical, legal or other reasons or if Disney suspects that any person has been manipulating entries or the results, or has provided false information or has acted unethically in any other way.

7. Disney's Liability.

- (a) For online entries or online public voting: Disney cannot guarantee continuous, uninterrupted or secure access to the websites (including its Facebook, Twitter or other social media pages) and is not responsible for any disruption due to technical problems or otherwise due to events outside of its reasonable control. In the event of technical problems, entries or votes will be void and the Winner will be selected by a panel of judges or such other fair method of selection.
- (b) Disney has arranged this competition in good faith but, to the fullest extent allowed by law, accepts no responsibility for loss or damages as a result of anyone participating in the competition or any aspect of any prize awarded.
- (c) Disney is not responsible for and does not endorse or guarantee, the opinions, views, advice or recommendations posted on its websites (including its Facebook, Twitter or other social media pages).

8. Entry through your TikTok account

If the competition requires entry via TikTok any liability incurred by TikTok shall be governed by, and limited to, the applicable provisions of the TikTok terms and conditions. This promotion is not sponsored, endorsed, administered or associated with TikTok. By entering you are providing your information to Disney or its agents and not to TikTok. We (and/or our agents) will collect your unique TikTok User ID so that we can administer your entry i.e. record your entry and select a Winner.

9. Email safety.

In the event that Disney wishes to contact you in connection with your entry we will do so via an email ending in 'disney.com' or by phone with a follow up e-mail. Any email which appears to come from Disney but using a different ending (e.g. hotmail.com, yahoo.com etc.) should be treated with suspicion and forwarded to Customer Services. DO NOT respond or act on any e-mail if you are not sure that it comes from Disney. If you are in any doubt please contact Disney Customer Services.

10. Accessibility

- (a) Disney wishes to provide a fair and accessible chance to enter and win the competition to as many participants as possible. If Participants require any additional information or reasonable adjustment to the format of entry or tasks of the competition due to Disability (as defined in the Equalities Act 2010) please contact the dedicated team on +442082222648 within regular business hours from 9am to 5.30pm. For more information on accessibility in Disney Parks and onboard of Disney Cruise Line please visit here for Disneyland Paris and here for Disney Cruise Line.
- (b) Disney will contact the authors of the winning Entries to understand any specific needs due to Disability and will discuss reasonable adjustments available to the forthcoming challenges during the Holiday for the Recipients.

11. Publicity & Filming.

- (a) Winners and/or runners-up may be required to participate in related publicity without further payment or permission but you agree that Disney may publish first name or surname and initial, age, town/city and/or likeness.
- (b) If filming is required the Winners may be asked to consent to being filmed (the "Contribution"). If consent is given the Winner shall assign to Disney all rights of whatsoever nature, including all copyright in respect of the Contribution and grant all further consents or licences necessary to enable the fullest use of the Contribution throughout the universe and without any time limit by any and all means in any and all media, whether now known or hereafter developed, without liability or acknowledgement.

12. Winners' details.

Disney will, on request, make available information that indicates that a valid award took place. For information regarding this competition send a stamped and addressed envelope to the Customer Services address on the competition entry page quoting "Winners List" and the name of the competition.

13. No purchase necessary.

14. The laws of England and Wales apply and any disputes will be dealt with in the English courts only.

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