Prize Competition Rules (2023) - UK

Disney Competition Rules – Disney Destinations International a division of The Walt Disney Company Limited – 'UKs Biggest Disney Fan?' Competition

We are offering ten (10) people the chance to win a 12-night package holiday that includes: two (2) Nights in Disneyland Paris, seven (7) Nights in Walt Disney World® Resort in Florida & a three (3) night cruise onboard the Disney WISH, during the holiday guests will have the chance to compete for the title of 'UK's Biggest Disney Fan' subject to these Rules.

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| How to enter: | 1. You, the participant ("Participant") require an active Public Instagram or Facebook account to enter and must be 18 years old or over. |
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| | 2. Record a thirty (30) to sixty (60) second video on Facebook or a Reel on Instagram of |
| | yourself answering the question: We want to hear your story and why you want to |
| | compete for the title of UK's Biggest Disney Fan ("the Video"). |
| | Upload entry: |
| | a. Access Instagram and post the Video, on your account on or after the Start |
| | Date and before the End Date (see dates below) and tag @disneyparksuk |
| | Instagram page in the post and include the hashtag #UKSBIGGESTDISNEYFAN |
| | to have a valid entry. |
| | OR |
| | b. Access Facebook and post the Video in the comment section of one of the 'UKsBiggestDisneyFan' posts on either www.facebook.com/waltdisneyworlduk , |
| | www.facebook.com/disneycruiselineuk or |
| | www.facebook.com/disneylandparisuk on or after the Start Date and before the |
| | End Date (see dates below). |
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| | Your post as described above will serve as your competition entry. For any submissions of the videos exceeding sixty (60) seconds, only first 60 seconds will be reviewed and judged in accordance with these Rules. |
| | If your Video is selected as one of 10 winning videos then you will travel to Disneyland Paris, Walt Disney World Resort and onboard Disney Cruise Line (the "Trip") to have a chance to compete for the title of UK's Biggest Disney Fan and will be judged in accordance with these Rules, more specifically section Winner Selection Process below. |
| Start Date: | Monday, January 30 2023 - 9:00am Greenwich Mean Time |
| Closing Date: | Monday, February 13 2023 - 11:59pm Greenwich Mean Time |
| Entry | 1. Age. You must be 18 or over to enter. |
| Restrictions: | Territory. You must be a resident of United Kingdom. |
| | 3. Entry. Only one entry per person across all social media platforms. |
| | 4. Travel. Recipients must be able to travel on designated travel dates on 31 March 2023 to |
| | 13 April 2023 inclusive to Disney Parks (including meeting any applicable visa requirements |
| | as per these Rules). |
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| | 5. No Music. Entries cannot use music. |

Prize Details:

One of ten (10) package holidays departing on 31 March 2023 returning on 13 April 2023, consisting of: two (2) nights and two (2) days in Disneyland Paris, seven (7) nights and eight (8) days in Walt Disney World® Resort in Florida and a three (3) night cruise with Disney Cruise Line, for ten (10) winners of the competition (Recipients) and up to three (3) accompanying guests each, in total four (4) persons per package ("the Prize").

Each package includes:

- Up to four (4) return economy class airfares between a major international airport closest to
 the winner's residence in the UK as determined in our reasonable discretion and Charles De
 Gaulle International Airport in Paris, France Orlando International Airport in Orlando, Florida,
 USA.
- Up to four (4) round trip ground transfers between Charles De Gaulle International Airport in Paris, France and Disneyland Paris Resort, between the Orlando International Airport and the Walt Disney World® Resort in Florida and between the Walt Disney World® Resort in Florida and the Port Canaveral cruise terminal.
- Room accommodation consisting of one (1) standard room (with a maximum of four (4) persons per room) for two (2) nights at a Disney Resort Hotel at Disneyland Paris, seven (7) nights at a Disney Resort Hotel at Walt Disney Wolrd Resort selected by us in our sole discretion; based on availability, one (1) standard stateroom (with a maximum of four (4) persons per room) for three (3) Nights onboard Disney Cruise Line.
- Up to four (4), 3-day, 2-Park tickets for Disneyland Paris.
- Up to four (4), 8-day park tickets with Park Hopper Plus Option for Walt Disney World® Resort in Florida.
- Full Board Meal Vouchers for Two (2) Days and Two (2) Nights at Disneyland Paris for up to 4 people. One (1) Disney Gift Card with a value of two thousand five hundred US dollars (\$2500) to be used for meals at Walt Disney World Resort. Subject to restrictions. https://www.disneygiftcard.com/terms/us.

One (1) crowned winner of the UK's Biggest Disney Fan will win:

 One (1) night accommodation in the Magic Kingdom® Park—Cinderella Castle Suite on 11 April 2023, with a maximum capacity of four (4) persons.

Conditions of Prize:

- Date, location and prize elements, such as Disney hotel and timings may be subject to change at Disney's sole discretion.
- 2. Prize must be taken on 31 March 2023 to 13 April 2023 inclusive.
- 3. Departure date and accommodations are subject to availability.
- 4. Certain restrictions and block-out dates may apply.
- 5. We may ask the Recipient and all of their guest(s) to take part in filming throughout Walt Disney Word in Florida, Disneyland Paris and Disney Cruise Line (Disney Parks) and onboard Disney Cruise Line throughout their holiday. We may use the content created during such filing across Promoter platforms including but not limited to, Disney.co.uk and disneyholidays.co.uk web platforms as well as The Walt Disney Company's owned media channels; for example Disney social media platforms including but not limited too @DisneyParksUK Instagram page, @WaltDisneyWorldUK @DisneylandParisUK @DisneyCruiseLineUK Facebook pages for oraganic and paid marketing content.
- Disney will send a booking form to the winner. The winner must return the completed booking form to Disney to be received more than twenty-one (21) days before the specified travel dates
- 7. Any costs incurred in addition to the Prize elements listed above shall be incurred at the Recipients' and/or their guest(s)' expense, including but not limited to, UK transfers, meals, hotel room service, laundry service, alcoholic beverages, merchandise, souvenirs, local and long distance telephone calls, tips, gratuities, service charges or taxes and all other charges and items not otherwise described in the above.
- 8. Minors under the age of 18 must be accompanied by their parent or legal guardian in the same accommodation who (if not the winner) will count as one (1) of the winner's guests. It is the Recipient's responsibility to comply with any legal permits that may be required for the Minors to travel abroad.
- 9. Subject to paragraph 8 above, you may choose up to three (3) guests to use the package holiday. Where relevant, if you elect to partake in any or all portions of your prize with fewer

- than three (3) guests, the prize will be awarded to you and any participating guest, and any remainder of the prize will be forfeited and shall not be subject to further or alternative compensation.
- 10. Travel insurance is not included. It is your, and your guest(s)' responsibility to arrange adequate travel insurance before travelling, suitable for you and your guest(s) needs, for the entire duration of the prize. Disney shall not be liable for any costs or losses through you and/or your guest(s) failure to take out adequate insurance cover.
- 11. You and your guest(s) are responsible for your own passport, visa requirements, and any other documentation and/or requirements, including but not limited to requirements set out in paragraph 7 above and/or Covid-19 testing or vaccination requirements that may be imposed by the authorities or transport providers from time to time.
- 12. You and your guest(s) must travel at the same time on the same routing.
- 13. It is you and your guest(s)' responsibility to comply with the applicable laws and follow the government's travel advice, including but not limited to the Foreign Commonwealth and Development Office's travel advice including in respect of Covid-19 which can be found at https://www.gov.uk/guidance/travel-advice-novel-coronavirus.
- 14. Age and height restrictions may apply to some attractions.
- 15. Parks, attractions and/or entertainment may change operating hours, or be closed due to refurbishing, capacity, weather or special events and may otherwise change or be discontinued without any notice and without liability to Disney.
- 16. The prize and all elements within may not be sold, traded, transferred, or rescheduled to dates not within the fulfilment period set forth above, or refunded.
- 17. Disney reserves the right to substitute elements of the prize at any time or postpone the trip, including but not limited to the closure of Disneyland Pairs, Walt Disney World® Resort or any unavoidable and extraordinary circumstances.
- 18. The prize cannot be exchanged for cash or an alternative prize.
- 19. Once the package holiday booking is confirmed, you and your guest(s), if any, are subject to the travel conditions of the airline and the Booking Terms and Conditions of Walt Disney World® Resort, Disneyland Paris & Disney Cruise Line, excluding payment, cancellation and modification provisions https://www.disneylandparis.com/en-gb/legal/booking-terms-and-conditions/, https://disneycruise.disney.go.com/contracts-terms-safety/terms-conditions/
- 20. To gain entry into Walt Disney World® Resort Theme Parks, advance registration may be required. It is you and your guest(s)' responsibility to make reservations using the www.disneyworld.com/ website. You must make a separate reservation for each date that you and your guest(s) plan to visit. Disney cannot be held responsible for your failure to make reservations, and will not be able to change travel dates once travel costs have been incurred.
- 21. Enhanced health and safety measures will be/are in place at Walt Disney World® Resort to promote cleanliness, physical distancing and reduced contact. Some experiences, shows or events may not be available or may be modified depending on the evolution of the safety and sanitary measures and recommendations from public authorities or other reasons, including but not limited to adverse weather conditions, refurbishment or maintenance. Some hotels may be closed during some or all arrival period. Details available at www.disneyworld.com.
- 22. By participating in the promotion, Participants and their guests agree that they will be subject to Walt Disney World® Resort <u>Booking Terms and Conditions</u>, Disneyland Paris <u>Booking Terms and Conditions</u> and Disney Cruise Line <u>Booking Terms and Conditions</u>, save for the sections relating to the fees of booking.

Winner Selection process

The Recipients will be judged from all correct and eligible entries as follows:

Ten (10) winners of the Prize will be selected after the Closing Date.

The judging panel will select the winners in accordance with these Rules. The judging panel's decision as to the winner is final and no correspondence relating to the promotion will be entered into

The entrants will be judged based on the following judging criteria: Originality, Enthusiasm, Creativity & On-camera presence. In the result of a tie, the most enthusiastic and original entry will be chosen.

The final ten (10) winners will then travel to Disneyland Paris, Disney Cruise Line & Walt Disney World Resort in Florida to compete in ten (10) challenges. For each challenge they will be awarded a place between 1 and 10, each pole position worth an equivalent point; First Place -

| | Ten (10) Points, Second Place – Nine (9) Points, etc. The person with the most points at the end of the Tenth challenge is crowned the winner, UK's Biggest Disney Fan. |
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| Prize Fulfilment: | Disney will contact the winners via a private message via either Facebook or Instagram Direct Message within twenty-eight (28) days of the Closing Date with a Disney email address to provide their details to fulfil the prize. Failure to respond within Five (5) Days will result in the winner forfeiting the prize, and an alternative winner will be drawn. Participants must check their personal messages on Instagram and/or Facebook (including junk section) to avoid missing a notification message. In the unfortunate event that the selected winner is not available on the selected dates of the trip, even after accepting the prize terms and conditions, Disney reserves the right to select another winner at random until a selected is able to accept the prize terms and conditions, including the dates of the trip. In this case, because it is a chartered group trip, there will not be an alternative prize, or an option to amend the date. |
| Customer Services/ Contact Details: | If you have any questions please contact dpep.disneyparkscompetitions@disney.com or write to Disney Destinations International, 3 Queen Caroline Street, London, W6 9PE quoting Disney Destinations International - UK's Biggest Disney Fan Competition. |

General Terms & Conditions for Prize Draws and Competitions

The Promoter is The Walt Disney Company Limited, 3 Queen Caroline Street, London W6 9PE ("Disney").

BY PARTICIPATING YOU AGREE TO THE REQUIREMENTS SET OUT IN THE COMPETITION RULES, SUPPLEMENTARY RULES (that can be accessed here), THE FOLLOWING GENERAL TERMS AND CONDITIONS AND ALL PROMOTIONAL MATERIALS.

1. Eligibility.

- (a) Not open to employees (or their immediate families) of Disney, its agencies or anyone else professionally associated with this competition.
- (b) Maximum one entry per person unless otherwise stated. Entries via agents or third parties or use of multiple identities and social media accounts/platforms are not permitted. Use of automated entries, votes or other programs is prohibited and all such entries (or votes) will be disqualified.
- (c) Entries must be completed by the Closing Date.
- (d) Disney reserves the right at any time to request proof of identity, to verify eligibility conditions, or to award any prize to the winner in person or a substitute.
- (e) For accessibility needs please see clause 10 below.

2. Personal Information.

- (a) Your personal information will be used in accordance with Disney's current published Privacy Policy (click here to view). For the purpose of this competition, we will process the following personal information: information necessary to enter into the competition (in particular, your social media account details), personal data contained in the Video (i.e. images and likeness of yourself and/or the other persons featured in the Video); winners' contact details and other information necessary to verify winners' identity. These personal data will be used for the purposes of this competition and may be passed to our agents to administer the competition or send out prizes. We will also use winners' name and county to publish the winners' list. Finally, in order to promote the competition and Disney products and services (including the products and services of any partner sponsoring or otherwise participating in the competition) we may publish your name and other personal data information contained in the Video in any media including, without limitation, TV, online and publishing channels and social media platforms.
- (b) Personal information will only be used for direct marketing purposes if you have consented to receive future marketing from Disney by registering at https://www.disney.co.uk/biggest-disney-fan (you may have already done this if you have registered your personal information with Disney previously).
- (c) For more information on how we process your personal information, please visit our UK and EU Privacy Rights and Privacy Policy available here.

3. Winner Selection.

(a) For prize draws, the winner(s) will be selected in a random draw to take place within 10 working days of the closing date from all correct/valid entries received.

- (b) For prize competitions based on skill, winners will be selected by an independent judge or panel of judges including at least one independent judge based on the judging criteria set out in the Competition Rules or the competition only pages.
- (c) For prize competitions which ask you to submit, upload or otherwise make available original content to be judged:
 - (i) Disney has the right but not the obligation to moderate all entries and reserves the right not to accept entries which are technically unacceptable, contain inappropriate material (i.e. material which is defamatory, obscene or otherwise offensive) or which breach any of these Competition Rules or General Terms and Conditions.
 - (ii) By entering any competition you confirm and agree (aa) that you are the owner of the content submitted or have the necessary rights and permissions without the need for payment to any other person or entity, (bb) the content does not knowingly copy or infringe the rights of any other person (cc) that you have the permission of all individuals featured in the content (and that you are the parent or guardian of any persons under 18 featured in the content) and (dd) Disney is permitted to reproduce and use the entry submitted by you on any media (including without limitation, TV, online and publishing channels and social media platforms) anywhere in the world and without a time limit in order to carry out the competition and select winners (which may include publishing your personal information and your content for a public vote to select finalists or the winner and any runners-up) and for any and all related promotional purposes to promote the competition and to promote Disney in general without further notice to you, with or without attribution, and without the requirement of permission from or payment to you or any other person or entity.
- (d) Disney reserves the right to choose a short-list of entries and publish these finalists on the competition website. Publication of any entry does not mean that you have won.
- (e) Competition entries and/or shortlisted entries will be reviewed by a panel of judges and a winner (and runners-up) for each available prize will be selected according to the judging criteria set out in the Competition Rules or on the competition entry page. The judges shall have the sole and absolute discretion to decide on the award of each prize.
- (f) Disney reserves the right to ask winners to sign a written release, request proof of identity and verify the entry before awarding any prize.
- (g) Disney's decision to select any winner or runner-up is final and we reserve the right not to correspond on any matter.

4. Prize Confirmation & Acceptance.

- (a) If at any time (i) we require a response from any winner before awarding any prize and no response is received after we have made reasonable efforts to make contact and within a reasonable period of time (or by the dates set out in the Competition Rules), or (ii) a winner declines to accept the prize; or (iii) Disney is unable to contact the winner; or (iv) the requested documentation stated in the Competition Rules is not received Disney in time; or (v) the winner becomes unavailable; Disney reserves the right to withdraw the prize entitlement and award the prize to a substitute winner chosen at the same time as the first name(s) were selected or judged to be a winner.
- (b) Any prize which is returned or cannot be delivered will be used in Disney's sole discretion for another competition or given to charity. Disney has no responsibility to anyone who has not responded.

5. Prize Fulfilment.

- (a) No cash or other alternative prizes are available, except that in the event of circumstances outside of its control Disney (and/or any sponsor partner providing any prize) reserves the right to substitute a similar prize of equal or greater value. Prizes cannot be transferred or sold, under any circumstance but can be transferred if a family member is entering on behalf of a child.
- (b) Unless otherwise stated in the prize description, winners are solely responsible for all personal additional costs and expenses associated with claiming the prize.

6. Cancellation or Disqualification.

- (a) Disney reserves the right to disqualify:
 - (i) late, misdirected, incomplete, corrupted, lost, illegible or invalid entries;
 - (ii) entries where appropriate parental authorisation or a requested release form is or was not provided; or
 - (iii) participants whose conduct may bring Disney into disrepute (as Disney may decide in its discretion).
- (b) Disney reserves the right to modify, suspend, cancel or terminate the competition or extend or resume the entry period or disqualify any participant at any time without giving advance notice and will do so if it cannot

be guaranteed that the competition can be carried out fairly or correctly for technical, legal or other reasons or if Disney suspects that any person has been manipulating entries or the results, or has provided false information or has acted unethically in any other way.

7. Disney's Liability.

- (a) For online entries or online public voting: Disney cannot guarantee continuous, uninterrupted or secure access to the websites (including its Facebook, Twitter or other social media pages) and is not responsible for any disruption due to technical problems or otherwise due to events outside of its reasonable control. In the event of technical problems, entries or votes will be void and the winner will be selected by a panel of judges or such other fair method of selection.
- (b) Disney has arranged this competition in good faith but, to the fullest extent allowed by law, accepts no responsibility for loss or damages as a result of anyone participating in the competition or any aspect of any prize awarded.
- (c) Disney is not responsible for and does not endorse or guarantee, the opinions, views, advice or recommendations posted on its websites (including its Facebook, Twitter or other social media pages).

8. Entry through your Facebook account

If the competition requires entry via Facebook any liability incurred by Facebook shall be governed by, and limited to, the applicable provisions of the Facebook Statement of Rights and Responsibilities. This promotion is not sponsored, endorsed, administered or associated with Facebook. By entering you are providing your information to Disney or its agents and not to Facebook. We (and/or our agents) will collect your unique Facebook User ID so that we can administer your entry i.e. record your entry and randomly select a winner.

9. Email safety.

In the event that Disney wishes to contact you in connection with your entry we will do so via an email ending in 'disney.com' or by phone with a follow up e-mail. Any email which appears to come from Disney but using a different ending (e.g. hotmail.com, yahoo.com etc.) should be treated with suspicion and forwarded to Customer Services. DO NOT respond or act on any e-mail if you are not sure that it comes from Disney. If you are in any doubt please contact Customer Services.

10. Accessibility

- (a) Disney is committed to providing fair and accessible chance to enter and win the competition to as many participants as possible. If Participants require any additional information or reasonable adjustment to the format of entry or tasks of the competition due to Disability (as defined in the Equalities Act 2010) please contact the dedicated team on +442082222648. For more information on accessibility in Disney Parks and onboard of Disney Cruiseline please visit here for Disneyland Paris and here for Disney Cruiseline.
- (b) Disney will contact the authors of the 10 winning Videos to understand any specific needs due to Disability and will discuss reasonable adjustments available to the forthcoming challenges during the Trip for the Recipients and their guests.

11. Publicity & Filming.

- (a) Winners and/or runners-up may be required to participate in related publicity without further payment or permission but you agree that Disney may publish first name or surname and initial, age, town/city and/or likeness.
- (b) If filming is required the winners may be asked to consent to being filmed (the "Contribution"). If consent is given the winner shall assign to Disney all rights of whatsoever nature, including all copyright in respect of the Contribution and grant all further consents or licences necessary to enable the fullest use of the Contribution throughout the universe and without any time limit by any and all means in any and all media, whether now known or hereafter developed, without liability or acknowledgement.

12. Winners' details.

Disney will, on request, make available information that indicates that a valid award took place. For information regarding this competition send a stamped and addressed envelope to the Customer Services address on the competition entry page quoting "Winners List" and the name of the competition.

13. No purchase necessary.

14. The laws of England and Wales apply and any disputes will be dealt with in the English courts only.

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