TERMS AND CONDITIONS FOR DISNEY *MAKE THE HOLIDAYS MAGIC COMPETITION*

1. These are the standard terms and conditions ("**Terms and Conditions**") for the competition (the "**Competition**") conducted by The Walt Disney Company Africa Proprietary Limited, (company registration number: 1997/000014/07) with registered offices at 16 Fricker Road, Illovo, Johannesburg, 2196, South Africa (the "**Promoter**", "**Disney**" or "**We**"). These Terms and Conditions should be read together with the competition rules ("**Competition Rules**"), set forth below. In the event of a conflict between the Competition Rules and these Terms and Conditions, the provisions of the Competition Rules will prevail. For any queries regarding the Competition, or to obtain a copy of these Terms and Conditions, you may contact the Promoter via the following contact details:
   16 Fricker Road, 1st Floor, Illovo, Johannesburg, 2196
   twdc.disney.africa.press.office@disney.com/ +27 11 772 2514

2. Your entry into the Competition and/or your acceptance of a prize (in the event that you win a prize) constitutes your binding acceptance of these Terms and Conditions.
3. The Competition is not open to:
   3.1 directors, members, partners, agents, employees or consultants of the Promoter, its Affiliates, as specified here below, or any supplier of goods or services in connection with the Competition;
   3.2 the spouse, life partner, business partner or associate, or the natural or adopted parent, child, or sibling, of any of the persons specified in 3.1 above; and
   3.3 persons not residing in South Africa.

4. For purposes hereof, "**Affiliate**" means The Walt Disney Company Limited and any company which is a holding company, subsidiary or under common control with the Walt Disney Company Limited and their directors, officers, employees, agents and representatives, Disney's partners, and distributors of channels, co promoters, sponsors of this Competition.
5. Unless otherwise specified in the Competition Rules, you may only enter this Competition once before the closing date.
6. You may not participate in or win this Competition if you have won a competition promoted by us within the past 3 (three) months. You will be eligible to participate in a competition promoted by us after the expiry of 3 (three) months after the date on which you won the last competition.
7. No entry fee or purchase is required to participate in this Competition. Standard data and network charges for submitting an entry apply.
8. It is your responsibility to ensure that your entry is received by us prior to the closure of the Competition. Any entries which are not received by us prior to the closure of the Competition will not be eligible to participate, regardless of the reason for the late entry. We and our Affiliates are not responsible for any entries which are not received by us, in the format described in the Competition

Rules, whether timeously or at all, regardless of the cause thereof. Without limitation, we and our affiliates are not responsible for any problems or technical malfunction of any telephone network or lines, computer on-line systems, servers, or providers, computer hardware or software failure or malfunction, traffic congestion (whether physical, or on the Internet, telephone lines or at any service provider, website or other device or medium), or any combination thereof, or any other technical or other problems.

9. Disney and our Affiliates are not responsible for any injury or damage to your or any other person's property including but not limited to, computer, mobile telephone or other device used by you to enter into, or obtain any materials related to, the Competition, except to the extent that liability cannot be excluded under applicable law.
10. It is your responsibility to ensure that any information which you provide to us is accurate, complete and up to date.
11. Any costs or expenses which you may incur other than in respect of those items specifically included in a prize are for your own account. We and our Affiliates will not be responsible for any costs or expenses which you, or your partner (if applicable), incur during and for purposes of your entry into the Competition and your acceptance and/or use of a prize.
12. Except to the extent that liability cannot be excluded under applicable law, we and our Affiliates do not make any representations or give any warranties, whether expressly or implied, as to a prize, and in particular, but without limitation, make no representations and give no warranty that –
    - 12.1 your entry or participation in the Competition will necessarily result in you winning a prize;
    - 12.2 a prize, or any aspect thereof, will meet your, or, if applicable, your partner's, requirements, preferences, standards or expectations; or
    - 12.3 a prize, or any aspect thereof, will be satisfactory, punctual, free from defects, safe or reliable.
13. We and our Affiliates will not be responsible for any harm, damage, loss or claim relating to the provision of any element of a prize or any changes to a prize that may be made at any time and you accordingly indemnify us from any claim for loss suffered, except to the extent that liability cannot be excluded under applicable law.
14. Prizes are not transferable and may not be deferred, changed or exchanged for cash or any other item.
15. You may not win a prize if it is unlawful for us to supply such a prize to you. If you do win such a prize, you will forfeit it.
16. You must possess whatever documents and permissions that may be required in order to accept and use a prize, which documents and permissions must remain valid in such minimum form and for such minimum period after the prize date as may be required by the relevant authorities.

17. The winners will be notified in accordance with the Competition Rules set out below. If we are, or a third party supplier is, unable to contact a winner within one (1) working day, the winner will forfeit the prize and the Promoter reserves the right to select a new winner under the same conditions. The winner's name will be published on the official Disney Channel South Africa social media channels and/or website within a reasonable time after the winner announcement, or made available on written request, in compliance with section 36(5)(e) of the Consumer Protection Act, 2008. By entering this Competition, you consent to your personal data being transferred to Disney and its Affiliates strictly for purposes of administering the Competition and prize fulfilment. The data protection policy is available at the following link: https://disney.co.za/com/info/privacy-policy.
18. We may invite you to be present when the prize winners are determined or announced, to participate in any of our marketing activities, to appear in person in the electronic media and/or the print media, and/or to endorse, promote or advertise any of our goods or services, for which no fee, royalty or other compensation will be payable. You may decline such an invitation, and participation in marketing activities is not a condition of entry or prize acceptance.
19. We may publish names of the participants and winners on any of our communication platforms, unless a winner requests in writing that their name not be published and subject to the Protection of Personal Information Act, 2013 (POPIA).
20. By entering the Competition, participants who have consented to marketing activities grant the Promoter a limited, royalty-free licence to use their name, likeness, and content (such as videos and pictures) that was voluntarily submitted or captured during the Competition for advertising and promotional purposes across all platforms, without compensation or further consent, subject to the Protection of Personal Information Act, 2013 (POPIA).
21. We may require you to provide us with such additional information and documentation as we may reasonably require for processing, confirming and facilitating your acceptance and/or use of a prize. If you refuse to provide us with the requested information or documentation within a reasonable period (not less than 48 hours) , you will forfeit the prize.
22. In the event that you win a prize provided by a third party supplier, the supplier will contact you to arrange the collection thereof. In this regard, you must collect the prize at the time and date arranged with the supplier of the prize. All correspondence regarding the prize must be directed at the supplier of the prize. Disney will not be responsible for any further correspondence, harm, damage, loss or claim relating to the provision of any element of the prize, except to the extent that liability cannot be excluded under applicable law.
23. The Promoter and its suppliers, as the case may be, reserve the right to vary, postpone, suspend, or cancel the Competition, or any aspect thereof, on reasonable notice where reasonably necessary (including for reasons beyond their control), provided such amendment does not unfairly prejudice existing participants. In the event of such variation, postponement, suspension or cancellation, you

agree to waive any rights, interests and expectations that you may have in terms of this Competition and acknowledge that you will have no recourse against us, our Affiliates and third party suppliers, except to the extent that your rights cannot be excluded under applicable law.

24. You agree that your participation in the Competition, and your acceptance and/or use of a prize, or any aspect thereof, is at your own risk.
25. We and our Affiliates will not be responsible, and disclaim all liability, for any loss, liability, injury, expense or damage (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, which is suffered by your participation in the Competition or the acceptance and/or use by you, of any prize, or by any action taken by us or any of our Affiliates in accordance with the Terms and Conditions. In the event that liability cannot be excluded in law, any claim for damages shall be limited to direct damages and shall not exceed R 20 000.00 (twenty thousand Rand). Nothing in these Terms and Conditions limits or excludes any rights or remedies available to consumers under the Consumer Protection Act 68 of 2008.
26. You, and in the event of your death, your family, dependants, heirs, assignees or any other beneficiaries of your estate, indemnify and hold us and our affiliate harmless against any claim by you, or your partner (if applicable), (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, relating to any injury, loss, liability, expense and/or damage which you may suffer, howsoever arising, in relation to your entry into this Competition and/or acceptance and/or use by you of a prize, to the extent permitted by law.
27. You acknowledge that the acceptance and use of a prize is subject to the provision that –
    - 27.1 all of the Terms and Conditions will apply to you, and you agree to be bound and comply, and will continue to comply, therewith;
    - 27.2 you indemnify and hold us and our Affiliates harmless against any claim by you or any third party in the event that you suffer any loss or damage pursuant to your acceptance and/or use of a prize, to the extent permitted by law.
28. If you fail to comply with any of the Terms and Conditions, then without prejudice to any other remedy which we may have, –
    - 28.1 you will be automatically disqualified and you will forfeit the prize/s (in the event that you have already won a prize);
    - 28.2 you will pay us for any loss or damage incurred by us directly or indirectly as a result of your (or, if applicable, your partner's) non-compliance, including all of our legal costs (including attorney and own client costs) which we may incur in taking any steps pursuant to your (or your partner's) non-compliance; and
    - 28.3 you indemnify and hold us and our Affiliates harmless against any claim by any person, (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, relating to any death, injury, loss and/or

damage which may be suffered howsoever arising in relation to your failure (or that of your partner, if applicable) to comply therewith, to the extent permitted by law.

29. The Competition is governed by all applicable laws, regulations, governmental rules, guidelines and codes relating to bribery and corruption, including without limitation applicable anti-corruption legislation including The Prevention and Combating of Corrupt Activities Act, and by entering into the Competition, you acknowledge that you shall not, nor shall any person on your behalf, directly or indirectly offer or give (or agree to offer or give) any gift, benefit, entertainment or other consideration to any person which is intended to induce or encourage, or which has the effect of inducing or encouraging, such person to breach any duties or obligations of that person. You must also ensure that you do not, directly or indirectly, receive or agree to receive any gift, benefit, entertainment or other consideration from any person which is intended to induce or encourage, or which has the effect of inducing or encouraging, such person to breach any duties or obligations the person owes to the Promoter or any of its Affiliates or (as the case may be) the person acting on your behalf owes to you.
30. These Terms and Conditions will be construed, interpreted and enforced in accordance with the laws of the Republic of South Africa, and any disputes will be subject to the jurisdiction of South African courts.
31. The Promoter's decision on any matter concerning the Competition and/or arising out of these Terms and Conditions is final and binding on you, and no correspondence will be entered into, subject to any rights participants may have under the Consumer Protection Act 68 of 2008.
32. Participants may lodge complaints with the National Consumer Commission (NCC).
33. For the avoidance of doubt, nothing in these Terms and Conditions limits any rights or remedies available to consumers under the Consumer Protection Act 68 of 2008 or any other applicable law.
34. If any provision of these Terms and Conditions is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

COMPETITION RULES:

a) Enter the **DISNEY *MAKE THE HOLIDAYS MAGIC COMPETITION*** and you will be entered into the lucky draw to stand a chance to win 1 of 10 hampers worth R10,000 each. Each hamper will contain the following items:

- Pandora Bracelet
- Mickey Mouse 60cm Plush
- Disney Christmas Ornament
- Disney Laser Engraved Cheese Board
- Mickey & Minnie Ceramic Mugs
- Star Wars Socks
- Large Hard Base Velvet Festive Bag
- Velvet Luxury Festive Hat
- Bauble Gift Box

("**the prize**").

The prize is non-transferable and may not be deferred or exchanged for cash. The prize consists of the items listed above and excludes all other costs or expenses related to travel or of a personal nature. Prize items may be subject to availability and in the event an item is unavailable, Disney reserves the right to substitute prize items listed above for items of equal or greater value.

b) **Eligible participants:** Only natural persons who are 18 years or older, and residents of South Africa and who have submitted a valid entry per these Competition Rules are eligible to participate in this competition provided they do not fall within the description in section 3 of the Terms and Conditions above.

c) **How to enter:**

There are 3 entry points to the Competition as set out below. Participants may submit only one entry per entry point listed below (i.e. a total of three entries is possible per participant). All valid entries will be included in the lucky draw for the prize.

<u>Entry Point 1: Disney Charity Trees</u>

- Participants must scan one of the QR Codes which will be displayed at each of the participating Disney Charity Trees at the following venues:

Province	Mall/Airport
Gauteng	Fourways Mall
	The Glen Shopping Centre
	Woodlands Boulevard
	Clearwater Mall
	Rosebank Mall
	Eastgate Shopping Centre
	OR Tambo International Airport
Kwa-Zulu Natal	Gateway Theatre of Shopping
	Galleria Mall

Province	Mall/Airport
	Boardwalk Inkwazi Shopping Centre
	Liberty Midlands Mall
	Westown Square
	King Shaka International Airport
Western Cape	Canal Walk Shopping Centre
	Capegate Shopping Centre
	Somerset Mall
	Table Bay Mall
	Cape Town International Airport
Eastern Cape	Baywest Mall
	Vincent Park
Limpopo	Mall of the North
Mpumalanga	I'langa Mall
Freestate	Mimosa Mall
Northern Cape	North Cape Mall

- After scanning the QR Code, participants will be directed to a WhatsApp competition platform and a prepopulated 4-digit number "secret code" will appear. Participants must submit the prepopulated 'secret code' as it appears to unlock the entry process, and complete the following required details:
    - Name
    - Surname
    - Cell phone number on which Disney may contact the participant for purposes of the competition
    - Optional: Email address (not a required field)
- Completion of all the above registration steps shall constitute a valid entry.
- If a participant fails to submit the "secret code" correctly, or changes the 4-digit number "secret code" before submission, the attempt will fail and the participant will not be able to proceed with the entry. In the event the participant makes an error, they should rescan the QR code once again and resubmit. After 3 failed attempts to submit the secret code, the participant will no longer be able to proceed on the competition platform.

Entry Point 2: The Walt Disney Company Africa-owned Channels

- A promotional Disney advertisement during which a QR code will appear will be aired on the following Walt Disney Company Africa channels, namely:
    - Disney Junior (DStv Channel 309)
    - Disney Channel (DStv Channel 303)
    - National Geographic (DStv Channel 181)
    - National Geographic Wild (DStv Channel 182)
    - ESPN1 (DStv Channel 218)
    - ESPN2 (DStv Channel 219),
- Participants should scan the QR code appearing in the promotional Disney Advertisement. After scanning the QR Code, participants will be directed to a WhatsApp competition

platform and a prepopulated 4-digit number "secret code" will appear. Participants must submit the prepopulated 'secret code' as it appears to unlock the entry process, and complete the following required details:

- Name
- Surname
- Cell phone number on which Disney may contact the participant for purposes of the competition
- Optional: Email address (not a required field)

- Completion of all the above registration steps shall constitute a valid entry.
- If a participant fails to submit the "secret code" correctly, or changes the 4-digit number "secret code" before submission, the attempt will fail and the participant will not be able to proceed with the entry. In the event the participant makes an error, they should rescan the QR code once again and resubmit. After 3 failed attempts to submit the secret code, the participant will no longer be able to proceed on the competition platform.

Entry Point 3 – Disney+ Facebook Account (DisneyPlus)

- Look out for a post on the DisneyPlusZA Facebook page with the Competition QR code and click-through link.
- Upon scanning the QR Code or clicking the link participants will be directed to WhatsApp
- After scanning the QR Code, participants will be directed to a WhatsApp competition platform and a prepopulated 4-digit number "secret code" will appear. Participants must submit the prepopulated 'secret code' as it appears to unlock the entry process, and complete the following required details:
  - Name
  - Surname
  - Cell phone number on which Disney may contact the participant for purposes of the competition
  - Optional: Email address (not a required field)
- Completion of all the above registration steps shall constitute a valid entry.
- If a participant fails to submit the "secret code" correctly, or changes the 4-digit number "secret code" before submission, the attempt will fail and the participant will not be able to proceed with the entry. In the event the participant makes an error, they should rescan the QR code once again and resubmit. After 3 failed attempts to submit the secret code, the participant will no longer be able to proceed on the competition platform.

The Competition commences on 13 November 2026. Entries shall close on 14 December 2026 at 23h59 (SAST) ("**cut-off time**")

d) Winners will be selected by a randomised lucky draw selected from all valid entries received by the cut-off time. A winner is only eligible to win one prize. Should the same name be drawn more than once, a new winner will be selected.

e) Winners will be contacted directly via cell phone and/or email on the 15 December 2026. Please note if Disney, or our third-party supplier is, unable to contact a winner within one (1) working day, the winner will forfeit the prize and Disney reserves the right to select a new winner under the same conditions.

f) The prize will be delivered to the winners via courier at the addresses provided by the winners. Winners must furnish Disney with a delivery address strictly within the Republic of South Africa by 20 December 2026. Failure to do so will result in delays in delivery of the prize.

g) This Competition is in no way sponsored, endorsed, administered by, or associated with Facebook and participants submitting an entry to the Competition via Entry Point 3 are deemed to release Facebook from any and all liability in respect of the Competition.

h) A copy of these Competition rules is available online at www.disney.co.za

These Competition Rules will be construed, interpreted and enforced in accordance with the laws of the Republic of South Africa.