TERMS AND CONDITIONS FOR DISNEY PLUS AT COMIC CON CAPE TOWN COMPETITION

1. These are the standard terms and conditions ("**Terms and Conditions**") for the competition (the "**Competition**") conducted by The Walt Disney Company Africa Proprietary Limited, (company registration number: 1997/000014/07) with registered offices at 16 Fricker Road, Illovo, Johannesburg, 2196, South Africa (the "**Promoter**", "**Disney**" or "**We**"). These Terms and Conditions should be read together with the competition rules ("**Competition Rules**"), set forth below. In the event of a conflict between the Competition Rules and these Terms and Conditions, the provisions of the Competition Rules will prevail. For any queries regarding the Competition, or to obtain a copy of these Terms and Conditions, you may contact the Promoter via the following contact details:
   16 Fricker Road, 1st Floor, Illovo, Johannesburg, 2196
   twdc.disney.africa.press.office@disney.com/ +27 11 772 2514

2. Your entry into the Competition and/or your acceptance of a prize (in the event that you win a prize) constitutes your binding acceptance of these Terms and Conditions.
3. The Competition is not open to:
   3.1 directors, members, partners, agents, employees or consultants of the Promoter, its Affiliates, as specified here below, or any supplier of goods or services in connection with the Competition;
   3.2 the spouse, life partner, business partner or associate, or the natural or adopted parent, child, or sibling, of any of the persons specified in 3.1 above; and
   3.3 persons not residing in South Africa.

4. For purposes hereof, "**Affiliate**" means the The Walt Disney Company Limited and any company which is a holding company, subsidiary or under common control with the Walt Disney Company Limited and their directors, officers, employees, agents and representatives, Disney's partners, and distributors of channels, co promoters, sponsors of this Competition.
5. Unless otherwise specified in the Competition Rules, you may only enter this Competition once before the closing date.
6. You may not participate in or win this Competition if you have won a competition promoted by us within the past 3 (three) months. You will be eligible to participate in a competition promoted by us after the expiry of 3 (three) months after the date on which you won the last competition.
7. No entry fee or purchase is required to participate in this Competition. Standard data and network charges for submitting an entry apply.
8. It is your responsibility to ensure that your entry is received by us prior to the closure of the Competition. Any entries which are not received by us prior to the closure of the Competition will not be eligible to participate, regardless of the reason for the late entry. We and our Affiliates are not

responsible for any entries which are not received by us, in the format described in the Competition Rules, whether timeously or at all, regardless of the cause thereof. Without limitation, we and our affiliates are not responsible for any problems or technical malfunction of any telephone network or lines, computer on-line systems, servers, or providers, computer hardware or software failure or malfunction, traffic congestion (whether physical, or on the Internet, telephone lines or at any service provider, website or other device or medium), or any combination thereof, or any other technical or other problems.

9. Disney and our Affiliates are not responsible for any injury or damage to your or any other person's property including but not limited to, computer, mobile telephone or other device used by you to enter into, or obtain any materials related to, the Competition, except to the extent that liability cannot be excluded under applicable law.
10. It is your responsibility to ensure that any information which you provide to us is accurate, complete and up to date.
11. Any costs or expenses which you may incur other than in respect of those items specifically included in a prize are for your own account. We and our Affiliates will not be responsible for any costs or expenses which you, or your partner (if applicable), incur during and for purposes of your entry into the Competition and your acceptance and/or use of a prize.
12. Except to the extent that liability cannot be excluded under applicable law, we and our Affiliates do not make any representations or give any warranties, whether expressly or implied, as to a prize, and in particular, but without limitation, make no representations and give no warranty that –
    - 12.1 your entry or participation in the Competition will necessarily result in you winning a prize;
    - 12.2 a prize, or any aspect thereof, will meet your, or, if applicable, your partner's, requirements, preferences, standards or expectations; or
    - 12.3 a prize, or any aspect thereof, will be satisfactory, punctual, free from defects, safe or reliable.
13. We and our Affiliates will not be responsible for any harm, damage, loss or claim relating to the provision of any element of a prize or any changes to a prize that may be made at any time and you accordingly indemnify us from any claim for loss suffered, except to the extent that liability cannot be excluded under applicable law.
14. Prizes are not transferable and may not be deferred, changed or exchanged for cash or any other item.
15. You may not win a prize if it is unlawful for us to supply such a prize to you. If you do win such a prize, you will forfeit it.

16. You must possess whatever documents and permissions that may be required in order to accept and use a prize, which documents and permissions must remain valid in such minimum form and for such minimum period after the prize date as may be required by the relevant authorities.
17. The winners will be notified by means of Instagram direct message on Monday 27 April. If we are, or a third party supplier is, unable to contact a winner within one (1) working day or if the winner is unable to collect the prize within 2 (two) days, the winner will forfeit the prize and the Promoter reserves the right to select a new winner under the same conditions. The winner's name will be published on the official Disney Channel South Africa social media channels and/or website within a reasonable time after the winner announcement, or made available on written request, in compliance with section 36(5)(e) of the Consumer Protection Act, 2008. By entering this Competition you consent to your personal data being transferred to DISNEY and its Affiliates strictly for purposes of administering the Competition and prize fulfilment. The data protection policy is available at the following link: https://disney.co.za/com/info/privacy-policy.
18. We may invite you to be present when the prize winners are determined or announced, to participate in any of our marketing activities, to appear in person in the electronic media and/or the print media, and/or to endorse, promote or advertise any of our goods or services, for which no fee, royalty or other compensation will be payable. You may decline such an invitation, and participation in marketing activities is not a condition of entry or prize acceptance.
19. We may publish names of the participants and winners on any of our communication platforms, unless a winner requests in writing that their name not be published and subject to the Protection of Personal Information Act, 2013 (POPIA).
20. By entering the Competition, participants who have consented to marketing activities grant the Promoter a limited, royalty-free licence to use their name, likeness, and content (such as videos and pictures) that was voluntarily submitted or captured during the Competition for advertising and promotional purposes across all platforms, without compensation or further consent, subject to the Protection of Personal Information Act, 2013 (POPIA).
21. We may require you to provide us with such additional information and documentation as we may reasonably require for processing, confirming and facilitating your acceptance and/or use of a prize. If you refuse to provide us with the requested information or documentation within a reasonable period (not less than 48 hours) , you will forfeit the prize.
22. In the event that you win a prize provided by a third party supplier, the supplier will contact you to arrange the collection thereof. In this regard, you must collect the prize at the time and date arranged with the supplier of the prize. All correspondence regarding the prize must be directed at the supplier of the prize. DISNEY will not be responsible for any further correspondence, harm, damage, loss or claim relating to the provision of any element of the prize, except to the extent that liability cannot be excluded under applicable law.

23. The Promoter and its suppliers, as the case may be, reserve the right to vary, postpone, suspend, or cancel the Competition, or any aspect thereof, on reasonable noticewhere reasonably necessary (including for reasons beyond their control), provided such amendment does not unfairly prejudice existing participants. In the event of such variation, postponement, suspension or cancellation, you agree to waive any rights, interests and expectations that you may have in terms of this Competition and acknowledge that you will have no recourse against us, our Affiliates and third party suppliers, except to the extent that your rights cannot be excluded under applicable law.
24. You agree that your participation in the Competition, and your acceptance and/or use of a prize, or any aspect thereof, is at your own risk.
25. We and our Affiliates will not be responsible, and disclaim all liability, for any loss, liability, injury, expense or damage (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, which is suffered by your participation in the Competition or the acceptance and/or use by you, of any prize, or by any action taken by us or any of our Affiliates in accordance with the Terms and Conditions. In the event that liability cannot be excluded in law, any claim for damages shall be limited to direct damages and shall not exceed R 20 000.00 (twenty thousand Rand). Nothing in these Terms and Conditions limits or excludes any rights or remedies available to consumers under the Consumer Protection Act 68 of 2008.
26. You, and in the event of your death, your family, dependants, heirs, assignees or any other beneficiaries of your estate, indemnify and hold us and our affiliate harmless against any claim by you, or your partner (if applicable), (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, relating to any injury, loss, liability, expense and/or damage which you may suffer, howsoever arising, in relation to your entry into this Competition and/or acceptance and/or use by you of a prize, to the extent permitted by law.
27. You acknowledge that the acceptance and use of a prize is subject to the provision that –
    - 27.1 all of the Terms and Conditions will apply to you, and you agree to be bound and comply, and will continue to comply, therewith;
    - 27.2 you indemnify and hold us and our Affiliates harmless against any claim by you or any third party in the event that you suffer any loss or damage pursuant to your acceptance and/or use of a prize, to the extent permitted by law.
28. If you fail to comply with any of the Terms and Conditions, then without prejudice to any other remedy which we may have, –
    - 28.1 you will be automatically disqualified and you will forfeit the prize/s (in the event that you have already won a prize);
    - 28.2 you will pay us for any loss or damage incurred by us directly or indirectly as a result of your (or, if applicable, your partner's) non compliance, including all of our legal costs

(including attorney and own client costs) which we may incur in taking any steps pursuant to your (or your partner's) non-compliance; and

28.3 you indemnify and hold us and our Affiliates harmless against any claim by any person, (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, relating to any death, injury, loss and/or damage which may be suffered howsoever arising in relation to your failure (or that of your partner, if applicable) to comply therewith, to the extent permitted by law.

29. The Competition is governed by all applicable laws, regulations, governmental rules, guidelines and codes relating to bribery and corruption, including without limitation applicable anti-corruption legislation including The Prevention and Combating of Corrupt Activities Act, and by entering into the Competition, you acknowledge that you shall not, nor shall any person on your behalf, directly or indirectly offer or give (or agree to offer or give) any gift, benefit, entertainment or other consideration to any person which is intended to induce or encourage, or which has the effect of inducing or encouraging, such person to breach any duties or obligations of that person. You must also ensure that you do not, directly or indirectly, receive or agree to receive any gift, benefit, entertainment or other consideration from any person which is intended to induce or encourage, or which has the effect of inducing or encouraging, such person to breach any duties or obligations the person owes to the Promoter or any of its Affiliates or (as the case may be) the person acting on your behalf owes to you.
30. These Terms and Conditions will be construed, interpreted and enforced in accordance with the laws of the Republic of South Africa, and any disputes will be subject to the jurisdiction of South African courts.
31. The Promoter's decision on any matter concerning the Competition and/or arising out of these Terms and Conditions is final and binding on you, and no correspondence will be entered into, subject to any rights participants may have under the Consumer Protection Act 68 of 2008.
32. Participants may lodge complaints with the National Consumer Commission (NCC).
33. For the avoidance of doubt, nothing in these Terms and Conditions limits any rights or remedies available to consumers under the Consumer Protection Act 68 of 2008 or any other applicable law.
34. If any provision of these Terms and Conditions is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

COMPETITION RULES:

a) Stand a chance to win 1 of 10 double tickets to join #DisneyPlusAtComicCon26 in Cape Town. Capetonians, what's happening famo?
Stand a chance to win 1 of 10 double tickets to Comic Con Cape Town 2026 (for admission on either 1 or 2 May 2026 subject to availability), taking place at the Cape Town International

Convention Centre 2, Corner of Heerengracht & Rua Bartholomeu Dias, Foreshore, Cape Town, 8001, South Africa ("**the prize**"). The prize is non-transferable and may not be deferred or exchanged for cash.

b) Eligible participants: Only persons who are persons 18 years or older, and residents of Cape Town and who have submitted a valid entry per these Competition Rules are eligible to participate in this competition provided they do not fall within the description in section 3 of the Terms and Conditions above.

c) How to Enter:
Participants must complete all the following steps:

i. Follow @DisneyPlusZA on Instagram; and
ii. Tag your plus-one using #DisneyPlusAtComicCon26; and
iii. Reshare the competition post to your Instagram Story.

Instagram profiles of competition participants must be set to public for the duration of the competition.
Only one entry into the competition per person is permitted.
The competition commences on 28 April 2026. Entries close **on 30 April 2026 at at 9h30 (SAST)** ("**cut-off time**")

d) Winners will be selected by a randomised lucky draw selected from all valid entries received by the cut-off time. Winners will be contacted directly via Instagram direct message on 30 April 2026 and the prize will be delivered to winners electronically.

e) A copy of these competition rules is available online at www.disney.co.za

These Competition Rules will be construed, interpreted and enforced in accordance with the laws of the Republic of South Africa.